

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
1	Agro Sarimas Group	Reports of deforestation in PT Agro Sarimas	Indirect via third party traders	SD Oils Zwijndrecht  SD Oils South Africa	<p>Agro Sarimas Group came into our supply chain via a third-party trader with relevant NDPE policies and programmes.</p> <p>Upon investigation, our third-party trader confirmed that the land clearing was not conducted by PT Agro Sarimas as it happened outside their concession boundary. This has been verified against their concession maps.</p>	Mighty Rapid Response Report 22 (December 2019)	Resolved
2	Amanah Saham Pahang (ASPA)	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- Mentiga Corporation Bhd (area A)</li> <li>- Mentiga Corporation Bhd (area B)</li> <li>- Berabong estate</li> </ul>	Indirect via third party supplier	SD Oils Langat  SD Oils Pasir Gudang  SDO Carey Island  SD Oils Biodiesel  SD Oils Zwijndrecht	<p>Amanah Saham Pahang (ASPA) enters our supply chain via a third party mill that sources FFB from ASPA. Our third-party supplier is engaging with ASPA, who have agreed to adopt an NDPE policy and have issued a moratorium on new clearing. ASPA have published an NDPE Policy, dated May 2020, on their website. Our third-party supplier has also introduced them to their recovery project partner to discuss potential recovery projects. Discussions are currently underway to firm up a recovery plan.</p>	Mighty Earth - Rapid Response Report 30 (August 2020)	Ongoing Monitoring & Engagement

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
3	Anglo-Eastern Plantations	<p>Reports of deforestation and land conflicts in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Kahayan Agro Plantation (PT KAP)</li> </ul> <p>Suspected of sourcing non-compliant material from PT Guntur Madu Agrotama (PT GMA)</p>	Indirect via third party traders	<p>SD Oils South Africa</p> <p>SD Oils Zwijndrecht</p>	<p>PT Kahayan Agro Plantation (PT KAP) is not specifically in our supply chain, although other affiliated Anglo Eastern Plantation mills are. PT KAP came into our supply chain via third party traders with relevant NDPE policies and programmes.</p> <ul style="list-style-type: none"> <li>- A review of PT KAP's HCV report has been conducted and they have also agreed to a moratorium on land clearing. HCS assessment has been commissioned for PT KAP and the report is being peer reviewed. Confirmation was also received that PT KAP is not sourcing from PT Guntur Madu Agrotama (PT GMA).</li> <li>- AEP have officially published their NDPE policy, dated June 2019, on their website.</li> <li>- The HCSA peer review was completed in December 2019, but was disputed by Mighty Earth. PT KAP has agreed to continue the moratorium on new developments until the dispute is resolved.</li> <li>- PT KAP has completed a ground-truthed review of the area under dispute, which was suggested by the HCSA Secretariat as a pathway to resolve the issue. The HCSA team are planning to visit the disputed site, however, have been unable to make the visit due to the covid-19 pandemic. The objective of the visit is to</li> </ul>	<p>Mighty Earth - Rapid Response Report 1 (Nov 2017)</p> <p>Greenpeace - Deforestation Case Studies (Dec 2017)</p> <p>Mighty Earth - Rapid Response Report 14 (Apr 2019)</p> <p>Mighty Earth - Rapid Response Report 15 (May 2019)</p> <p>Mighty Earth - Rapid Response Report 24 Jan 2020)</p> <p>Mighty Earth - Rapid Response</p>	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>engage with local communities who are expecting the disputed area to be developed into smallholder plasma plantations. Local community consent will be key to the successful conservation of the disputed area.</p> <p>- HCSA peer review report is now available here:  <a href="http://highcarbonstock.org/wp-content/uploads/2019/12/HCSA-Peer-Review-Report-PT-KAP-Final-Response-271119.pdf">http://highcarbonstock.org/wp-content/uploads/2019/12/HCSA-Peer-Review-Report-PT-KAP-Final-Response-271119.pdf</a></p>	Report 25 (Mar 2020)	
4	Asian Agri	<p>Potential deforestation detected in:</p> <p>- PT Usaha Sawit Unggul</p>	Indirect via third party traders	SD Oils South Africa	<p>PT Usaha Sawit Unggul is not specifically in our supply chain, but affiliated Asian Agri mills are. Asian Agri came into our supply chain via third party traders with relevant NDPE policies.</p> <p>Third-party traders have investigated the deforestation report by Mighty Earth and confirmed that the clearing detected is not in the PT Usaha Sawit Unggul concession. This has been verified against their concession maps.</p>	Mighty Earth - Rapid Response Report 17 (July 2019)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
5	Astra International Tbk	Reports of deforestation at PT Agincourt Resources Tbk (Astra Group's gold mining company)	Indirect via third party traders	SD Oils Zwijndrecht	<p>Astra Agro Lestari (Astra Group's palm oil division) is in our supply chain indirectly via third party traders with relevant NDPE policies and commitments.</p> <p>This allegation is related to the gold mining industry and a commodity that we do not source. This is therefore not relevant to Sime Darby Oils' supply chain. We are however open to discussions with stakeholders on how best to collaborate on deforestation events in the landscapes that we are connected to.</p> <p>As further land clearing continue being detected in this concession, we are engaging with Astra Agro Lestari to discuss how best to address the issue, given the lack of leverage we have due to the cross commodity nature of the case.</p>	Mighty Earth - Rapid Response Report 33 (May 2021) Mighty Earth - Rapid Response Report 34 (June 2021) Mighty Earth - Rapid Response Report 36 (October 2021)	Not Relevant
6	Bakrie Group	Reports of deforestation in the following operations: - PT Menthobi Mitra Lestari	Indirect via third party traders	SD Oils South Africa SD Oils Zwijndrecht	<p>PT Menthobi Mitra Lestari is not specifically in our supply chain, although other affiliated Bakrie Group operations are. Bakrie Group came into our supply chain via third party traders with relevant NDPE policies.</p> <p>Upon investigation of the deforestation report by Mighty Earth, it was verified that the clearing detected was not located in PT Menthobi Mitra Lestari's</p>	Mighty Earth - Rapid Response Report 16 (June 2019)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>concession.</p> <p>PT Bakrie Sumatera Plantations Tbk has now issued a public statement to the effect that 'PT Menthobi Mitra Lestari is no longer a part of PT Bakrie Sumatera Plantations Tbk or Bakrie Group since 2017. Therefore, the case is now resolved as confirmed with Mighty Earth.</p> <p><a href="https://www.bakriesumatera.com/files/PernyataanPerusahaanBSP31012020.pdf">https://www.bakriesumatera.com/files/PernyataanPerusahaan BSP 31012020.pdf</a></p>		
7	BBC Holdings Sdn Bhd	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- Almabumi Plantation Sdn Bhd</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>Almabumi Plantation Sdn Bhd is not specifically in our supply chain, however another mill affiliated to BBC Holding Sdn Bhd is. Supplies from BBC Holding Sdn Bhd are predominantly via third party traders who have NDPE policies and commitments. We have started engagements to investigate the allegations, however, were informed that our third-party trader is no longer sourcing from them.</p>	Mighty Earth - Rapid Response Report 21 (Nov 2019)	No Longer in Supply Chain

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
8	Borneo Pacific Group	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Arjuna Utama Sawit</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>Supply from Borneo Pacific Group came through a 3rd party trader with NDPE commitments and an active supplier management programme. We have started engagements to investigate the allegations, however, were informed that our third-party trader is no longer sourcing from them.</p> <p>Borneo Pacific Group entered our supply chain via several spot purchases in Q1 2021. There have been no materials sourced from the Borneo Pacific Group since.</p>	Mighty Earth - Rapid Response Report 23 (January 2020)	Investigating
9	Bumi Gading Prima	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Bumi Agro</li> </ul>	Indirect via third party traders	SD Oils South Africa	<p>PT Bumi Agro is not specifically in our supply chain, but other affiliated mills are. Bumi Gading Prima came into our supply chain via a third-party trader with relevant NDPE commitments.</p> <p>We have initiated engagement with our third-party trader to investigate this allegation.</p> <p>Bumi Gading Prima is no longer in our supply chain since January 2021.</p>	Mighty Earth - Rapid Response Report 33 (May 2021)	No Longer in Supply Chain

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
10	Bumitama / Lim Hariyanto Family	<p>Reports of deforestation , peat clearance and fires, in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Andalan Sukses Makmur (PT ASMR)</li> <li>- PT Bumitama Gunajaya Abadi (PT BGA)</li> <li>- PT Damai Agro Sejahtera (PT DAS)</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT Bumitama Gunajaya Abadi supply came through a third-party trader. Third party traders and Bumitama have relevant NDPE policies. Bumitama is also reporting regularly on progress of issues raised:</p> <ul style="list-style-type: none"> <li>- PT ASMR issues have been closed</li> <li>- PT BGA issues are closely monitored via RSPO complaints facility</li> <li>- PT DAS clarification available at: <a href="http://www.bumitama-agri.com/asset/upload/storage/report/News%20Release%20-%20PT%20DAS%20clarification.pdf">http://www.bumitama-agri.com/asset/upload/storage/report/News%20Release%20-%20PT%20DAS%20clarification.pdf</a></li> </ul> <p>Further direct engagement with Bumitama confirmed that the areas located under the concession of PT Damai Agro Sejahtera (DAS) were not cleared but impacted by forest fires during the peak of the dry season in September 2019. While the change in vegetation colour from the satellite imagery may seem as a result of land-clearing, the ground-truthing check identified varied extent of damage, from apparently un-impacted to scorched and burned vegetation.</p> <p>Bumitama's response regarding land clearing in PT Andalan Sukses Makmur (as reported in Mighty Earth Rapid Response Report No. 23) is that ground checking in PT ASMR and hotspot reports revealed that this is</p>	<p>Friends of the Earth - Up in Smoke Report (December 2015)</p> <p>Forest Hints - Article (April 2017)</p> <p>Mighty Earth Rapid Response Report #22 (December 2019)</p>	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					not a result of land clearing, but a fire scar from forest fires that occurred in the area in September 2019. These areas are owned by the local community and thus enclaved from the management of the company. They were set-aside for conservation based on the rapid HCS assessment and peat delineation study conducted in April 2014 (refer to Bumitama's 12 September 2014 Announcement: <a href="http://ir.bumitama-agri.com/static-files/5ce66171-9006-449f-9189-b206eca3e0c7">http://ir.bumitama-agri.com/static-files/5ce66171-9006-449f-9189-b206eca3e0c7</a> ) (January 15, 2020)		
11	Bunga	Value Greenworld Sdn Bhd	Indirect via third party traders	SD Oils Zwijndrecht  SD Oils Langat  SD Oils Pasir Gudang	Value Greenworld Sdn Bhd is not specifically in our supply chain. However, other mills owned by the parent company, Bunga Realty Sdn Bhd, are indirectly in our supply chain via third-party traders with relevant NDPE policies and commitments.  Our third-party trader immediately initiated engagement with Bunga Group when allegations of deforestation at Value Greenworld was brought to their attention in January 2021. They were informed by Bunga Group that they acquired Value Greenworld in late 2016, where the purchase agreement categorised the land as 'shrubs' and suitable for immediate planting. Due to this, Bunga Group	Mighty Earth Rapid Response Report 32 (Jan 2021)	Resolved





# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>proceeded with land clearing without conducting any HCV-HCS assessments.</p> <p>An immediate moratorium was imposed by Bunga Group on the Value Greenworld concession and all other plantations under Bunga Group in December 2020 when the non-compliance to NDPE was first brought to their attention. Since then, Bunga Group has released their Sustainable Palm Oil Policy in January 2021.</p> <p>Based on the concession maps shared by Bunga Group, our third-party trader confirmed that the deforestation has indeed happened inside their concession area. As there was no HCS/HCV assessment conducted prior to land clearing, our third-party trader deemed this land clearing as non-compliant to their NDPE policy. Our third-party trader stopped purchases from this supplier in March 2021</p> <p>As of July 2021, Bunga Group has met all the requirements stipulated in our third-party trader's re-entry criteria. This includes their commitment to the development of a Recovery Plan for Non-Compliant Land Clearing to the NDPE policy at group level, for activity that has taken place from January 2016 onwards. Based on the detailed review of</p>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					documentation, reports and a letter of commitment from Bunga Group, our third-party trader lifted the suspension of Bunga Group in July 2021.		
12	Central Cipta Murdaya / Hardaya Plantations Group	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Hardaya Inti Plantations</li> </ul>	Indirect via third party traders	<p>SD Oils Zwijndrecht</p> <p>SD Oils South Africa</p>	<p>The Hardaya Plantations Group came into our supply chain via third party traders with relevant NDPE policies.</p> <p>Hardaya Plantations has issued a moratorium on land clearing and are investigating assessments required for further development. They are also seeking support to strengthen capacity to manage NDPE requirements. The company is being monitored on a monthly basis by traders to ensure that they respect the moratorium on land clearing until NDPE requirements can be addressed.</p> <p>PT Hardaya Inti Plantations entered our supply chain via a spot purchase in the 1st quarter 2018. Raw materials sourced from Central Cipta Murdaya / Hardaya Plantations Group have not entered our supply chain since then.</p>	Greenpeace - Deforestation Case Studies (December 2017)	No Longer in Supply Chain

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
13	Dhanista Surya Nusantara	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Sabhantara Rawi Sentosa</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT Sabhantara Rawi Sentosa is not specifically in our supply chain, but other affiliated mills are. Dhanista Surya Nusantara came into our supply chain via third party traders with relevant NDPE policies.</p> <p>The third-party trader who engaged with Dhanista Surya Nusantara advised that the reported land clearing was not conducted by the company, as it happened outside their concession boundary. This has been verified against their concession maps.</p>	Mighty Earth - Rapid Response Report 21 (November 2019)	Resolved
14	Dharma Satya Nusantara (DSN)	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Putra Utama Lestari (area 1) and (area 2)</li> </ul>	Indirect via third party traders	<p>SD Oils Zwijndrecht</p> <p>SD Oils Liverpool</p>	<p>PT Putra Utama Lestari is not specifically in our supply chain, however other mills affiliated to its parent company are. Supplies from Dharma Satya Nusantara are predominantly via a third-party trader who have NDPE policies and commitments. We have started engagements to investigate the allegations.</p> <p>The third-party trader who engaged with Dharma Satya Nusantara advised that the reported land clearing was not conducted by the company, it happened outside their concession boundary. This has been verified against their concession maps.</p>	Mighty Earth Rapid Response Report #20 (Oct 2019)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
15	Djarum	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Gemilang Sawit Kencana (PT GSK)</li> <li>- PT Hartono Plantations Indonesia (PT HPI Agro)</li> </ul>	Indirect via third party traders	SD Oils South Africa	<p>PT Gemilang Sawit Kencana (PT GSK) and PT Hartono Plantations Indonesia (PT HPI Agro) are not specifically in our supply chain, however other mills affiliated to its parent company are. Supplies from Djarum affiliated mills are predominantly via a third-party trader who have NDPE policies and commitments.</p> <p>Engagement with Djarum has been initiated since December 2017, when the allegations of non-compliance with NDPE policies were raised. Djarum committed to NDPE policy requirements and a moratorium on expansion, until relevant assessments are completed. Monthly monitoring is also in place to ensure commitment to the moratorium.</p> <p>Djarum is no longer in our supply chain since January 2021.</p>	Greenpeace - Deforestation Case Studies (December 2017)	No Longer in Supply Chain

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
16	Double Dynasty Group	<p>Reports of deforestation and land conflict in the following operations:</p> <ul style="list-style-type: none"> <li>- Radiant Lagoon Sdn Bhd</li> <li>- Mutiara Pelita Genaan Plantation Sdn Bhd</li> <li>-DDB Bawan Plantation Sdn Bhd (Peat development and land conflict)</li> </ul>	Direct purchases	<p>SD Oils Bintulu</p> <p>SD Oils Carey Island KCP</p> <p>SD Oils Zwijndrecht</p> <p>SD Oils Langat</p> <p>SD Oils Port Klang</p> <p>SD Oils Biodiesel</p>	<p>Radiant Lagoon Sdn Bhd and Mutiara Pelita Genaan Plantation Sdn Bhd are not specifically in our supply chain, although a mill affiliated to the Double Dynasty Group is.</p> <p>Status of engagement with Double Dynasty includes:</p> <ul style="list-style-type: none"> <li>- agreement to a stop-work-order for all new developments in their oil palm operations pending the outcome of relevant High Conservation Value and High Carbon Stock Assessments.</li> <li>- commitment to secure the Free, Prior and Informed Consent (FPIC) of local communities before further expansion.</li> <li>- monthly monitoring of Double Dynasty's operations is in place to assess the implementation of these commitments.</li> </ul> <p>Progress updates:</p> <p><b>1. Radiant Lagoon Sdn Bhd</b> (ME Report #13) - DD has confirmed with local regulators on terminating their work in Radiant Lagoon. An environmental consultant has been appointed to carry out work to rehabilitate historical clearing.</p> <p><b>2. Mutiara Pelita Genaan Plantation Sdn Bhd</b> (ME Report #15) – DD confirmed that the alleged</p>	<p>Mighty Earth - Rapid Response Report 13 (March 2019)</p> <p>Mighty Earth - Rapid Response Report 15 (May 2019)</p> <p>Mighty Earth - Rapid Response Report 21 (November 2019)</p>	Ongoing Monitoring & Engagement



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>deforestation is not within Mutiara Pelita Genaan project boundary.</p> <p><b>3. DDB Bawan Sdn Bhd</b> (ME Report #21) - DD confirmed that they have a stop work order on all land clearing on the sites at DDB Bawan (Block 13 Lot 34 and Lot 35) and have agreed to conduct soil investigation to confirm the site is peat or not peat. The final peat verification report dated September 2020 has been shared with us and confirms that the soil within the concession area is categorized as neither muck nor peat as classified and defined by RSPO Peatlands Working Group 2 (PLWG-2).</p> <p>Double Dynasty received the Final HCV Report for DDB Bawan from their ALS-licensed assessor in April 2021. They have submitted the report to us for further review.</p> <p>Additionally, DDB Bawan is also currently undergoing Stage 2 of the MSPO Certification, due for completion in May 2021.</p>		

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
17	Eagle High Plantation	<p>Reports of peat clearing, deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Arrtu Energy Resources</li> <li>- PT Tandan Sawit Papua</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p><b>PT Arrtu Energy Resources</b> PT Arrtu Energy Resources is not specifically in our supply chain, however other mills affiliated to Eagle High Plantation are. Supplies from Eagle High Plantation are via a third-party trader who have NDPE policies and commitments.</p> <p>Third-party trader reported that the area in question in PT Arrtu Energie Resources (AER) was caused by fire incidents triggered by extreme dry weather conditions in Indonesia. The fire outside PT AER's concession area has spread into their concession and caused the fire in PT AER during the dry period.</p> <p><b>PT Tandan Sawit Papua</b> Our third party trader has investigated this allegation and confirmed that the land clearing detected was not conducted by PT TSP. Eagle High, their parent company, is a member of RSPO since 2008 and they have also published their NDPE policy since 2018. Their land development are therefore being guided by the RSPO P&amp;C as well as NDPE policy requirements.</p> <p>PT TSP carried out a site visit to investigate the allegation and the report is available <a href="#">here</a>. Based on the outcome of the investigation, it appeared that the land clearing was conducted by villagers in the area</p>	<p>Mighty Earth - Rapid Response Report 22 (December 2019)</p> <p>Mighty Earth - Rapid Response Report 34 (June 2021)</p>	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>without PT TSP's consent. The community members claimed that they were unaware that the area belongs to PT TSP. PT TSP has therefore conducted socialisation and engagement with the local communities and managed to secure their commitment in stopping the illegal land clearance inside PT TSP.</p> <p>PT TSP has also engaged with local authorities, including Arso Timur District Government and Keerom Regency Government on the said issue, where the local authority has agreed to hold further meeting with the community leaders to provide clarity on the PT TSP boundary. In the meantime, PT TSP will put up signboard in the area to notify external parties on the ownership of PT TSP.</p>		
18	Evershine Asset Management / Everbright Resources Corporation	<p>Reports of deforestation and peat clearing in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Kapuasindo</li> </ul>	Direct purchases	SD Oils Bintulu	PT Kapuasindo Palm Industry entered our supply chain via spot purchases. There have been no supplies from them since 2018.	<p>Mighty Earth - Rapid Response Report 5 (June 2018)</p> <p>Mighty Earth - Rapid Response Report 6 (July 2018)</p>	No Longer in Supply Chain



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		Palm Industry				Mighty Earth - Rapid Response Report 12 (Jan 2019) Mighty Earth - Rapid Response Report 17 (Jul 2019) Mighty Earth - Rapid Response Report 19 (Sep 2019)	
19	Felda Global Ventures (FGV)	Reports of labour issues in their Malaysian operations.  Reports of deforestation and peatland clearing in Kalimantan,	Direct purchases and indirect via third party traders	SDO Bintulu  SDO Pasir Gudang  SD Oils Langat  SD Oils Zwijndrecht	We have been engaging with FGV directly. Current updates on their progress on social and labour issues include:  - FGV adopted a Social Compliance & Human Rights action Plan in August 2017. - FGV is developing plans to address directives from the RSPO Complaints panel.  FGV has submitted an appeal against the Roundtable On Sustainable Palm Oil (RSPO) Complaints Panel's	Wall Street Journal - Article (July 2015) Greenpeace - Deforestation Case Studies (December 2017) Mighty Earth - Rapid	Ongoing Monitoring & Engagement

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		<p>Indonesia:</p> <ul style="list-style-type: none"> <li>- PT Temila Agro Abadi</li> <li>- PT Citra Niaga Perkasa</li> </ul>		SD Oils Carey Island	<p>decision of 13 January 2020. Link to appeal: <a href="https://bit.ly/39LqIV7">https://bit.ly/39LqIV7</a> Link to press release: <a href="https://bit.ly/2woqEgn">https://bit.ly/2woqEgn</a></p> <p>While we are not supplied by <b>FGV's Indonesian operations</b>, we have been engaging with FGV directly on the cases in Kalimantan, Indonesia. Current updates on their progress on these cases include:</p> <ul style="list-style-type: none"> <li>- FGV have a stop work order in place at <b>PT Temila Agro Abadi, PT Citra Niaga Perkasa and Asian Plantation Limited</b>.</li> <li>- HCS assessments have been commissioned and a peat restoration plan published.</li> </ul> <p>FGV is also reporting publicly on progress. Regular updates can be found at: <a href="http://www.fgvholdings.com/sustainability/stakeholder-engagement/sustainability-updates/">http://www.fgvholdings.com/sustainability/stakeholder-engagement/sustainability-updates/</a></p> <p><b>PT Temila Agro Abadi</b> Since April 2017, FGV has stopped all new planting in Kalimantan concession area and as a result this has caused pressure to the local community to develop their land on their own. FGV has lodged a police report dated 21/08/2018 to ensure that the authorities have been made aware of these incidences. Similarly, they</p>	<p>Response Report 9 (October 2018) Mighty Rapid Response Report #20 (Oct 2019)</p>	



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>have also confirmed these incidences to the RSPO.</p> <p><b>PT Citra Niaga Perkasa</b>            FGV's internal investigation revealed that the land that was cleared belongs to the local community. The land clearing has been carried out by the landowner since June 2019 for paddy planting. FGV wishes to reiterate that the stop work order for FGV Kalimantan (PT Citra Niaga Perkasa and PT Termila Agro Abadi) remains to be in force since May 2017 and since then FGV Kalimantan has not carried out any land clearing except for maintenance of roads, drains and boundary trenches.</p> <p><b>Sept 24, 2020</b> - Associated Press reported on a set of allegations of forced labor and human trafficking on the palm oil plantations of FGV Holdings Berhad (FGV).</p> <p><b>Sept 30, 2020</b> – U.S. CBP's Office of Trade directed the issuance of a Withhold Release Order (WRO) against palm oil and palm oil products made by FGV based on information that reasonably indicates the use of forced labor. The investigation also raised concerns that forced child labor is potentially being used in FGV's palm oil production process.</p>		



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p><b>Nov 13, 2020 - Nov 2020</b>            FGV Holdings Berhad (FGV) clarified that they are fully committed to respecting human rights and to upholding labour standards in line with their commitment to the Sustainable Development Goals (SDGs) and to the United Nations Guiding Principles on Business and Human Rights (UNGPs).</p> <p>FGV issued a press statement in response to the WRO issued by U.S. CBP  <a href="https://www.fgvholdings.com/press_release/fgv-responds-to-cbp-issues-detention-order-on-palm-oil-produced-with-forced-labour-in-malaysia-dated-30-september-2020-by-united-states-customs-and-border-protection/?pagen=2">https://www.fgvholdings.com/press_release/fgv-responds-to-cbp-issues-detention-order-on-palm-oil-produced-with-forced-labour-in-malaysia-dated-30-september-2020-by-united-states-customs-and-border-protection/?pagen=2</a></p> <p>FGV have identified an independent auditor and is finalising the appointment.</p> <p><b>FGV issued a 2nd press statement in response to the WRO issued by U.S. CBP</b>  <a href="https://www.fgvholdings.com/press_release/fgv-updates-its-steps-to-address-the-withhold-release-order-wro-issued-by-u-s-customs-and-border-protection-cbp/?pagen=1%5C">https://www.fgvholdings.com/press_release/fgv-updates-its-steps-to-address-the-withhold-release-order-wro-issued-by-u-s-customs-and-border-protection-cbp/?pagen=1%5C</a></p>		



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p><b>FGV's press release dated 31 March 2021: FGV Continues to Enhance Labour Practices to Address the Withhold Release Order (WRO) issued by U.S. Customs and Border Protection (CBP):</b>  <a href="https://www.fgvholdings.com/press_release/fgv-continues-to-enhance-labour-practices-to-address-the-withhold-release-order-wro-issued-by-u-s-customs-and-border-protection-cbp/?pagen=1">https://www.fgvholdings.com/press_release/fgv-continues-to-enhance-labour-practices-to-address-the-withhold-release-order-wro-issued-by-u-s-customs-and-border-protection-cbp/?pagen=1</a></p> <p><b>Updates on FGV's affiliation to the Fair Labor Association (FLA) including FLA's report on the progress of implementation of FGV's action plan on enhancing labour practices (1 April 2021):</b>  <a href="https://www.fgvholdings.com/wp-content/uploads/2021/04/FLA-Assessment-Report-on-the-Implementation-of-FGV%E2%80%99s-Action-Plan-to-Enhance-Labour.pdf">https://www.fgvholdings.com/wp-content/uploads/2021/04/FLA-Assessment-Report-on-the-Implementation-of-FGV%E2%80%99s-Action-Plan-to-Enhance-Labour.pdf</a></p> <p><b>FGV Sustainability Updates (1 July 2021)</b>  <a href="https://www.fgvholdings.com/wp-content/uploads/2021/07/FGV-Sustainability-Updates-1-July-2021.pdf">https://www.fgvholdings.com/wp-content/uploads/2021/07/FGV-Sustainability-Updates-1-July-2021.pdf</a></p> <p><b>FGV Press Release - 30 August 2021</b>            FGV stated that it is in the process of finalizing the appointment of an independent auditing firm to assess</p>		



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>its operations against the 11 ILO Indicators. The appointment is expected to be finalized in September 2021. FGV has also recently appointed a US-based legal firm to provide support in this process and in FGV's overall effort to address the WRO.</p> <p><b>FGV Press Release - 2 September 2021</b>            FGV announced the establishment of its Board Sustainability Committee, whose main role is to assist FGV's Board in fulfilling its oversight responsibilities in relation to FGV Group's sustainability policies, strategies and initiatives. The Committee, which will meet at least four times a year, will also provide the appropriate platform for more focused deliberation on sustainability-related matters such as human rights, labour standards, health and safety, climate action, biodiversity, traceability and supply chain, as well as circular economy, among others.</p> <p><b>FGV Press Release - 20 October 2021</b>            FGV has identified an independent auditor to carry out the audit work and is currently working with a US-based legal counsel to finalise the terms and conditions for the appointment. In ensuring that the scope and methodology of the audit meet the requirements and expectations of the CBP, FGV</p>		

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					foresees a slight delay in the appointment and expects to formalise the appointment by November 2021.		
20	First Resources / PT Fangiono Agro Plantation (PT FAP) / Ciliandry Anky Abadi (CAA) Group	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Ketapang Agro Lestari</li> <li>- PT Citra Agro Abadi</li> <li>- PT Tirta Madu Sawit Jaya</li> <li>- PT Agrindo Green Lestari</li> <li>- PT Ketapang Hijau Lestari</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>First Resources / PT Fangiono Agro Plantation (PT FAP) came into our supply chain via third party traders with relevant NDPE commitments. Engagements by third-party trader with the following companies revealed the following:</p> <p><b>PT Ketapang Agro Lestari</b> - HCS/HCV assessment has been duly conducted prior the land clearing. The land development was guided by the outcome of the HCV/HCS assessment. No HCV/HCS area has been cleared.</p> <p><b>PT Citra Agro Abadi</b> – Requirements of NDPE Policy shared. CAA has also attended third-party trader’s three-day training workshop in Jakarta focusing on the implementation of NDPE Policy in July 2017. Third-party trader managed to secure commitment from CAA to adhere to NDPE policy and to halt further land clearing. However, our internal monitoring detected ongoing land clearing activities. Third-party trader’s last purchase from CAA was on March 2018.</p>	<p>Greenpeace - Deforestation Case Studies (December 2017)</p> <p>Mighty Earth - Rapid Response Report 9 (October 2018)</p> <p>Mighty Rapid Response Report 21 (Nov 2019)</p> <p>Mighty Earth Rapid Response Report 22 (December 2019)</p> <p>Mighty Earth Rapid</p>	No Longer in Supply Chain

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p><b>PT Tirta Madu Sawit Jaya</b> - the reported land clearing was not conducted by the company as it happened outside their concession boundary.</p> <p><b>PT Ketapang Hijau Lestari - High Carbon Stock</b> assessment at PT Ketapang Hijau Lestari was completed in 2017 by a registered organization with HCSA. Based on third-party trader's monitoring, there was no land clearing at HCS area identified. FAP Agri has also published their NDPE policy in October 2019.</p> <p><b>PT Agrindo Green Lestari (PT AGL)</b> PT AGL and other mills belonging to Ciliandry Anky Abadi (CAA) group are not in our supply chain. We are being linked to the reported issues in CAA and PT AGL via allegations that CAA, PT Fangiono Agro Plantation and First Resources all belong to the same parent group company. Our third-party trader, via whom PT Fangiono Agro Plantation and First Resources mills enter our supply chain, stopped buying from CAA in 2018.</p> <p>Confirmation is being sought on the potential relationship between CAA, PT Fangiono Agro Plantation and First Resources.</p>	Response Report 27 (May 2020)	



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					First Resources/PT Fangiono Agro/Ciliandry Anky Abadi is no longer in our supply chain effective January 2021.		
21	GAMA/ GANDA Group/ KPN Corporation	Reports of deforestation and peatland clearing in the following operations:  <ul style="list-style-type: none"> <li>- PT Agrinusa Persada Mulia (PT APM)</li> <li>- PT Agriprima Cipta Persada (PT ACP)</li> <li>- PT Graha Agro Nusantara (PT GAN)</li> <li>- PT Sumatera Unggul</li> </ul>	Indirect via third party traders	SD Oils South Africa  SD Oils Zwijndrecht	The operations with reports of deforestation and peatland clearing are not specifically in our supply chain. However, other affiliated GAMA/GANDA mills are. Third party traders have relevant NDPE policies and we have been actively monitoring their engagement. Current updates on their progress include:  <ul style="list-style-type: none"> <li>- GAMA/GANDA Group were suspended in June 2018 by our third-party trader. In September 2018, GAMA/GANDA published a sustainability policy and in February 2019 a progress report on the implementation of this policy (<a href="http://gamaplantation.com/assets/gama-files/pressrelease/Feb2019final-Gama_Plantation_Report.pdf">http://gamaplantation.com/assets/gama-files/pressrelease/Feb2019final-Gama_Plantation_Report.pdf</a>). This includes an outline of recovery plans to address historical clearing. Following a review of progress made, the suspension on GAMA/GANDA was lifted by our third-party trader in March 2019. We continue to monitor the ongoing progress of their policy commitments.</li> </ul>	Greenpeace - Deforestation Case Studies (December 2017) Mighty Earth - Rapid Response Report 3 (February 2018) Environmental Investigation Agency - Papua Oil Palm Risk Exposure Summary (May 2018) Mighty Earth - Rapid Response	Investigating

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		Makmur (PT SUM) - PT Putra Lirik Domas			<p>KPN Progress Report updates – October 2019</p> <ul style="list-style-type: none"> <li>- 1. The Stop Work Order (SWO) is adhered to and monitoring is in place.</li> <li>- 2. A comprehensive NDPE policy is being implemented.</li> <li>- 3. Concession maps are shared at the request of interested parties.</li> <li>- 4. Recovery Plans and Remediation work is being implemented which also include various socio-economic activities for the community.</li> <li>- 5. Implementation a traceability system to ensure the legality of externally purchased FFB</li> <li>- 6. ISPO certifications is in progress.</li> <li>- 7. A grievance procedure to manage grievances and concerns has been adopted.</li> <li>- 8. A Time Bound Action Plan (60 month) is available on their website.</li> <li>- Further details can be found in this link <a href="http://kpnplantation.com/assets/gama-files/pressrelease/2019_Oct_KPN_-_2nd_Progress_Report_-_01112019.pdf">http://kpnplantation.com/assets/gama-files/pressrelease/2019_Oct_KPN_-_2nd_Progress_Report_-_01112019.pdf</a></li> <li>- Third-party trader's engagement with Gama confirmed that Gama has imposed a moratorium on land clearing July 2018, no land clearing was carried out since then. The area in question are outside PT Agrinusa Persada Mulia's HGU concession area. The</li> </ul>	Report 20 (October 2019) Mighty Earth - Rapid Response Report 28 (June 2020) Letter of Complaint dated May 2021 on alleged unsustainable practices in PT Putra Lirik Domas	

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>land clearing was carried out by communities for farming and the construction of a road.</p> <p>PT Sumatera Unggul Makmur (PT SUM) - KPN clarified that the land in which the alleged clearing of 11 ha which took place at PT SUM is not owned and controlled by PT SUM. In fact, that site is in the midst of a Villages Boundary Dispute since 2011. The land dispute is between Village Tebas Sungai with Batu Makjage mediated by local District Head (Camat).  <a href="http://kpnplantation.com/assets/gama-files/pressrelease/MightyEarth_ReportVol28-16June2020.pdf">http://kpnplantation.com/assets/gama-files/pressrelease/MightyEarth_ReportVol28-16June2020.pdf</a></p> <p><b>Letter of Complaint dated May 2021 on alleged unsustainable practices in PT Putra Lirik Domas, a subsidiary of KPN Corporation</b></p> <p>The Letter of Complaint highlighted alleged land conflict, human rights violations and environmental pollution in PT Putra Lirik Domas. We immediately initiated engagement with our third-party trader when the allegation was brought to our attention in June 2021. KPN has since published an <a href="#">initial response</a> on the case, clarifying their investigation approach and action plans in resolving the issues highlighted. We were informed by our third-party trader that PT Putra Lirik Domas (PT PLD) initiated site verification on</p>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>4 June 2021 and identified that the community facilities are within the land use permit (HGU) of PT PLD, in which PT PLD will apply for a permit change of the area with Badan Pertanahan Nasional (BPN), the national land agency. PT PLD is also planning to schedule a mediation meeting between itself, representatives of local communities and external independent parties.</p> <p>PT PLD has also established a task force to investigate the allegations raised in its operations. A report of this investigation and the drafting of a time-bound action plan is currently underway.</p> <p>We will continue our engagement with our third-party trader to monitor the progress of this case.</p>		
22	Genting Plantations	Reports of deforestation , peat clearance, illegal planting and land conflicts in the following	Indirect via third party traders	SD Oils Zwijndrecht SD Oils Pasir Gudang SD Oils	<p>The operations highlighted in reports are not specifically in our supply chain. However, other affiliated Genting Plantation mills are.</p> <p>Third party traders have relevant NDPE policies and we have been actively monitoring their engagement. Current updates on their progress include:</p> <p>- In March 2017, Genting disposed their shareholding</p>	RSPO Complaints - Several (2013 -2018) Environmental Investigation Agency - Papua Oil Palm Risk	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		<p>operations:</p> <ul style="list-style-type: none"> <li>- PT Permata Sawit Mandiri</li> <li>- PT Citra Sawit Cemerlang</li> <li>- PT Dwie Warna Karya</li> <li>- PT Kapuas Maju Jaya</li> <li>- PT Susantri Permai</li> <li>- PT Varita Majutama</li> </ul>		<p>Carey Island</p> <p>SD Oils Liverpool</p> <p>SD Oils Langat</p>	<p>in <b>PT Permata Sawit Mandiri</b> (PT PSM). PT PSM had allegedly cleared HCS areas. PT PSM was purchased by Bintang Harapan Desa, but was subsequently sold on in November 2018. Genting Plantations Press Statement <a href="https://goldenagri.com.sg/sustainability-dashboard/files/file_docs/Hnztqclarification_on_psm.pdf">https://goldenagri.com.sg/sustainability-dashboard/files/file_docs/Hnztqclarification_on_psm.pdf</a></p> <ul style="list-style-type: none"> <li>- Potential HCS clearing detected on their <b>PT Citra Sawit Cemerlang</b> plantation in West Kalimantan in 2019. PT CSC commissioned a High Carbon Stock (HCS) assessment in 2016, which was completed in October 2017. The HCS assessment has now been submitted for peer review and a stop work order has been implemented, pending the completion of the peer review process. Monthly monitoring is in place to assess the implementation of the stop work order.</li> <li>- Genting started an HCS Study in PT CSC with AidEnvironment in Nov 2016. The field work stopped in May 2019. The alleged deforestation is not in the HCS area. Supplier has ceased clearing since May 2019. The final HCS assessment has been submitted to HCSA Secretariat at the end of May 2019. Peer review was completed in February 2020. See <a href="http://highcarbonstock.org/wp-content/uploads/2020/02/2.-HCSA-Peer-Review-Report-PT-CSC-final-130220.pdf">http://highcarbonstock.org/wp-content/uploads/2020/02/2.-HCSA-Peer-Review-Report-PT-CSC-final-130220.pdf</a></li> </ul>	<p>Exposure Summary (May 2018)</p> <p>Mighty Earth - Rapid Response Report 14 (April 2019)</p> <p>Mighty Earth - Rapid Response Report 15 (May 2019)</p>	

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>- Cases on <b>PT Dwie Warna, PT Kapuas Maju Jaya and PT Susantri Permai</b> being monitored via the RSPO Complaints panel.</p> <p><b>PT Susantri Permai</b>  <a href="https://askrspo.force.com/Complaint/s/case/50090000028Es0zAAC/detail">https://askrspo.force.com/Complaint/s/case/50090000028Es0zAAC/detail</a>            The complaint was officially closed on 20 Dec 2018.</p> <p><b>PT Dwie Warna, PT Kapuas Maju Jaya and PT Susantri Permai</b>  <a href="https://rspo.my.salesforce.com/sfc/p/#90000000YoJi/a/0o000000bsJo/HTROf1NSnR1X7teP4vaRatyWU.YwxpdLAXiRsjGksGg">https://rspo.my.salesforce.com/sfc/p/#90000000YoJi/a/0o000000bsJo/HTROf1NSnR1X7teP4vaRatyWU.YwxpdLAXiRsjGksGg</a>            The complaint was officially closed in Dec 2018.</p> <p><b>Press Statement by Genting Plantations on PT Susantri Permai</b>  <a href="https://www.gentingplantations.com/wp-content/uploads/2016/10/2017-Statement-by-PT-SP.pdf">https://www.gentingplantations.com/wp-content/uploads/2016/10/2017-Statement-by-PT-SP.pdf</a></p>		

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
23	Global Palm Resources	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Prakarsa Tani Sejati</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT Prakarsa Tani Sejati (PT PTS) entered our supply chain via a spot purchase in the 1st quarter 2018. There has been no materials sourced from Global Palm Resources affiliated operations since.</p> <p>Out third party traders have relevant NDPE policies and their updates on engagements, include:</p> <ul style="list-style-type: none"> <li>- Mighty Earth Rapid Response Report 14 alleged 62ha of deforestation by PT Prakarsa Tani Sejati (PT PTS) in West Kalimantan.</li> <li>- engagement with PT PTS in April 2019 and investigated the alleged deforestation.</li> <li>- the investigation concluded that the location of the clearing detected by Mighty Earth was not located in the PT PTS concession. This was clarified by the third-party trader at: <a href="http://bit.ly/2v4XRca">http://bit.ly/2v4XRca</a>.</li> </ul>	Mighty Earth - Rapid Response Report 14 (April 2019)	Resolved
24	Goodhope	<p>Reports of deforestation in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Sumber Hasil Prima</li> <li>- PT RIM Capital</li> </ul>	Indirect via third party traders	<p>SD Oils Pulau Laut</p> <p>SD Oils Port Klang</p>	The alleged land clearing occurred as a result of land fires on community-owned areas on 20th September 2019. The company has submitted a report to local authorities which concluded that the alleged land clearing occurred as a result of land fires on community-owned areas that occurred in the vicinity of PT RIM Capital. PT RIM Capital plans to support conservation of surrounding forest and mitigation of land fires through a number of initiatives which have been outlined.	<p>Mighty Rapid Response Report 19 (Sep 2019)</p> <p>Mighty Rapid Response Report 22 (December 2019)</p>	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
25	Incasi Group	<p>Reports of deforestation and peat clearing in:</p> <ul style="list-style-type: none"> <li>- PT Sumatera Jaya Agro Lestari</li> <li>- PT Arvena Sepakat</li> <li>- PT Makmur Agro Lestari</li> </ul> <p>Report questioning the legality of FFB processed in PT Sumbar Andalas Kencana as the company is alleged to receive and process FFB harvested</p>	Indirect via third party traders	SD Oils Zwijndrecht	<p>The operations with reports of deforestation and peatland clearing are not specifically in our supply chain. However, other affiliated Incasi Group mills are and came into our supply chain via third party traders with relevant NDPE policies. Current updates on their progress include:</p> <ul style="list-style-type: none"> <li>- Dialogue initiated with PT Sumatra Jaya Agro Lestari (SJAL) in August 2015. PT SJAL agreed to a stop work order from 1 September 2015, pending HCV and HCS assessments.</li> <li>- In October 2018, Mighty Earth published a report on land clearing activities at SJAL. It was discovered that SJAL had accidentally cleared the area. SJAL immediately ceased the land clearing and reiterated their commitment to a moratorium on clearing, pending HCV and HCS assessments.</li> <li>- SJAL is expected to submit a recovery/rehabilitation plan commensurate with the scale of their non-compliant development. Monthly monitoring is conducted by our third-party traders.</li> <li>- Investigation on reported clearing by PT Arvena Sepakat revealed that the land clearing was not conducted by Arvena Sepakat. The area was illegally encroached and cleared by communities of Kelompok Sinaga. Police report has been lodged on the illegal</li> </ul>	<p>Mighty Earth - Rapid Response Report 10 (November 2018)</p> <p>Mighty Earth - Rapid Response Report 17 (July 2019)</p> <p>Mighty Earth - Rapid Response Report 23 (January 2020)</p> <p><a href="https://magz.tempo.co/read/38492/from-the-woods-to-market-goods">https://magz.tempo.co/read/38492/from-the-woods-to-market-goods</a></p>	Investigating



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		within protected forest areas.			<p>encroachment.</p> <p>- PT Makmur Agro Lestari as reported by Mighty Earth Report 23, located in Central Kalimantan, is not owned by Incasi Group. Incasi Group owns a similarly named company PT Makmur Agro Lestari, which is located in West Kalimantan.</p> <p><b>PT Sumbar Andalas Kencana</b> Tempo, Mongabay Indonesia, Betahita, and Auriga Nusantara collaborated on an investigation that questions the legality of FFB processed in PT Sumbar Andalas Kencana as the company is alleged to receive and process FFB grown and harvested within protected forest areas.</p> <p>Incasi Raya is indirectly in our supply chain through a handful of spot market purchases in SDO Zwijndrecht via third party traders with relevant NDPE commitments. We are trying to engage with relevant stakeholders to investigate further in ascertaining whether the allegation is true, and if so, whether Incasi Raya has paid the necessary sanctions to resolve the legality issue.</p>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					However, It is worth noting that mills entering our supply chain via the spot market often only appear a handful of times during the year (usually as one mill in a long list of mills associated with a delivery). We have very little leverage on these mills and are limited in our ability to investigate the allegations.		
26	IOI	<p>Reports of deforestation , peat clearing, illegal road construction, labour issues and land conflicts in the following operations:</p> <ul style="list-style-type: none"> <li>- IOI Pamol</li> <li>- IOI Pelita</li> <li>- PT Kalimantan Prima Agro Mandiri (PT KPAM)</li> </ul>	Direct purchases and Indirect via third party traders	<p>SD Oils Pasir Gudang</p> <p>SD Oils Zwijndrecht</p> <p>SD Oils Liverpool</p> <p>SD Oils Carey Island</p>	<p>IOI came into our supply chain via third party traders with relevant NDPE policies and we have been monitoring their engagement with IOI.</p> <ul style="list-style-type: none"> <li>- In April 2016, RSPO confirms that IOI RSPO certification is suspended. IOI announced in May 2016 that it is challenging the suspension.</li> <li>- In letters dated 14 Mar and 28 Apr 2016, the RSPO Complaints Panel stated the conditions for lifting IOI Group's RSPO certification suspension. IOI issued a statement claiming saying it has met CP conditions and is developing more robust sustainability policy. Consequently, on 6/6/16, IOI announced it would withdraw the legal challenge against the RSPO.</li> <li>- IOI Group's suspension from trading RSPO CSPO shall remain in place until IOI Group and complainants jointly declare in writing to RSPO that aforementioned demands are adequately settled through fact-based negotiation, guided by RSPO's Impact Unit, overseen</li> </ul>	<p>Local communities - RSPO complaint (March 2010)</p> <p>AidEnvironment - RSPO complaint (April 2015)</p> <p>Finnwatch - Working Conditions at the IOI Group's Oil Palm Estates in Malaysia report (November 2016)</p>	Ongoing Monitoring & Engagement

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		<ul style="list-style-type: none"> <li>- PT Sukses Karya Sawit</li> <li>- PT Berkat Nabati Sawit</li> <li>- PT Bumi Sawit Sejahtera</li> <li>- PT Sawit Nabati Agro</li> </ul>			<p>the RSPO Complaints Panel and subject to potential appeal through independent review by RSPO's Board of Governors.</p> <ul style="list-style-type: none"> <li>- The complaint was officially closed on 8 Oct 2018.</li> </ul> <p>IOI is also actively reporting on its sustainability issues. Current updates on the progress is available at: <a href="https://www.ioigroup.com/Content/S/S_Grievance_Update">https://www.ioigroup.com/Content/S/S_Grievance_Update</a></p> <p><b>Finnwatch - Migrant Workers' Rights in Oil Palm Estates in Malaysia CASE: IOI Group, Mekassar</b> Some of the issues highlighted in the <a href="#">report</a> are workers' living conditions, possession of employment contracts, dissatisfaction regarding working hours and wages, and payment of recruitment fees. Following this, IOI immediately formed an internal investigation team to address the allegations.</p> <p>On 2 July 2021, IOI published a <a href="#">Statement in Response to Finnwatch's Report</a> addressing the allegations. In the Statement, IOI also reaffirmed commitment to its "No Recruitment Fees Policy" since 2017, highlighted its "Guideline for Minimum Wage &amp; Leave Pay" and "Worker's Work Verification Guideline".</p>	<p>Finnwatch - Migrant Workers' Rights in Oil Palm Estates in Malaysia CASE: IOI Group, Mekassar (June 2021)</p>	



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>IOI also mentioned that it will be undergoing an audit supervised by one of its key customers and assisted by a reputable international labour rights consulting firm on its plantation operating units to ascertain non-compliance with its labour policies or unsatisfactory working conditions.</p> <p>On 21 July 2021, IOI published an update on its first <a href="#">virtual Sustainability Consultation Forum</a>. IOI engaged BSR (Business for Social Responsibility) to develop and facilitate the Forum, which was held in May 2021 and attended by IOI's internal and external stakeholders. Discussions at the Forum were centred around efforts to address current labour challenges faced by IOI and the Malaysian palm oil sector, with a specific focus on Responsible Recruitment Practices and legalisation of undocumented workers. An Executive Summary of the Forum can be found <a href="#">here</a>.</p>		

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
27	Jhonlin Group	<p>Reports of deforestation , peat clearing, land conflicts, labour issues and excessive use of force in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Senabangun Aneka Pertiwi</li> <li>- PT Kurun Sumber Rezeki</li> </ul>	Direct purchases	<p>SD Oils Pulau Laut</p> <p>SD Oils Rantau KCP</p> <p>SD Oils Port Klang</p>	<p>The operations highlighted in reports are not specifically in our supply chain, however other mills affiliated with the Jhonlin Group are.</p> <p>Following engagements with the Jhonlin Group, they have agreed to issue a stop work order in their oil palm concessions. We are now providing guidance on the High Conservation Value and High Carbon Stock assessments that need to be conducted before further development commences. At the moment, Jhonlin Group's oil palm plantations are also in different stages of Indonesian Sustainable Palm Oil (ISPO) certification.</p> <p>Monthly monitoring of progress is currently in place. Investigations into the clearing reported in PT Senabangun Aneka Pertiwi and PT Kurun Sumber Rezeki are also ongoing.</p> <p>Since June 2021, the Jhonlin Group are no longer in our supply chain.</p>	<p>Mighty Earth - Rapid Response Report 9 (October 2018)</p> <p>Mighty Earth - Rapid Response Report 11 (December 2018)</p> <p>Mighty Earth - Rapid Response Report 17 (July 2019)</p>	No Longer in Supply Chain

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
28	Kalimantan Sawit Kusuma Group	<p>Reports of deforestation and peat clearing, in the following operations:</p> <ul style="list-style-type: none"> <li>- PT Fajar Saudara Lestari</li> </ul>	Indirect via third party traders	SD Oils South Africa	<p>Kalimantan Sawit Kusuma came into our supply chain via third party traders with have relevant NDPE policies and procedures.</p> <p>Our third-party trader that engaged with Kalimantan Sawit Kusuma Group advised that the land clearing in question at Fajar Saudara Lestari (PT FSL) was caused by fire incidents triggered by extreme dry weather conditions in Indonesia. Fire outside PT FSL concession area has spread into their concession and cause the fire in PT FSL during the dry period.</p> <p>Kalimantan Sawit Kusuma is no longer in our supply chain since January 2021.</p>	Mighty Earth - Rapid Response Report 22 (December 2019)	Resolved
29	Kencana Agri	<p>Potential deforestation in:</p> <ul style="list-style-type: none"> <li>- PT Agro Sawit Mas Lestari</li> </ul>	Direct purchases	SD Oils Rantau KCP	<p>Kencana Agri Group came into our supply chain via third party traders with relevant NDPE policies. The operation highlighted is not specifically in our supply chain, however other mills affiliated with the Kencana Agri Group are.</p> <p>Upon investigation, the clearing reported by Mighty Earth at PT Agro Sawit Mas Lestari was confirmed to be located outside of their operations.</p>	Mighty Earth - Rapid Response Report 17 (July 2019)	Resolved

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
30	Kirana Megatara Group	Potential deforestation detected. Reports of land prepared for clearing (stacking lines) in PT Putra Katingan Pratama.	Indirect via third party traders	SD Oils Zwijndrecht  SD Oils South Africa	Kirana Megatara mills are not in our supply chain. Our link to Kirana Megatara is via TAP mills in our supply chain. We also do not source directly from TAP, but via a third-party trader. ME alleges that TAP companies (PT Etam Bersama Lestari and PT Dwi Lestari Jaya) are sourcing from Kirana Megatara. Our third-party trader has investigated and confirmed with TAP that they are not sourcing from Kirana Megatara.	Mighty Earth - Rapid Response Report 17 (July 2019)	Resolved
31	KLK Berhad	Reports of peat clearing in:  - PT Menteng Jaya Sawit Perdana	Indirect via third party traders	SD Oils Liverpool  SD Oils Pulau Laut  SD Oils Langat  SD Oils Carey Island  SD Oils Pasir Gudang	PT Menteng Jaya Sawit Perdana is not in our supply chain, however other KLK mills are.  The clearing detected by Mighty Earth was in a Community Forest Plantation that was gazetted by the Indonesian authorities. This is an area that KLK has no control over.  KLK's public response on this allegation is available on their website: <a href="https://www.klk.com.my/sustainability/market-place/grievance/">https://www.klk.com.my/sustainability/market-place/grievance/</a>	Mighty Earth - Rapid Response Report 18 (Aug 2019)	Resolved

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
				SD Oils Zwijndrecht			
32	Matahari Kahuripan Lestari (Makin)	<p>Reports of deforestation in:</p> <ul style="list-style-type: none"> <li>- PT Krida Dharma Kahuripan</li> <li>- PT Mekar Karya Kahuripan</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT Krida Dharma Kahuripan and PT Mekar Karya Kahuripan are not specifically in our supply chain, however other mills affiliated with Makin are. Makin came into our supply chain via third party traders with relevant NDPE policies. Update of engagement as follows:</p> <ul style="list-style-type: none"> <li>- PT Krida Dharma Kahuripan clearing was not conducted by Makin. Makin returned the location permit for the concession to the local government in 2017.</li> <li>- Makin clarified that as a business, PT Mekar Karya Kahuripan was shut down in 2016. The clearing detected was not related to the Makin Group.</li> </ul>	<p>Mighty Earth - Rapid Response Report 5 (June 2018)</p> <p>Mighty Earth - Rapid Response Report 6 (July 2018)</p> <p>Mighty Earth - Rapid Response Report 11 (December 2018)</p> <p>Mighty Earth - Rapid Response Report 12 (January 2019)</p>	Resolved



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
						Mighty Earth - Rapid Response Report 17 (July 2019)	
33	Medco Group (new owner Capitol Group)	Reports of deforestation and land conflicts in PT Medco Papua Hijau Selaras.	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT Medco Papua Hijau Selaras entered SD Oils supply chain via a third-party trader who have relevant NDPE policies.</p> <p>PT Medco Papua Hijau Selaras has been divested to another party called Capitol Group. Despite the divestment third-party has continued to engage with Medco Group.</p> <p>Third-party trader who engaged with Capitol Group informed that HCV/HCS has already been conducted by qualified assessor and finalised in February 2020. The company has clarified that their land clearing was guided by the outcome of the assessments. Field verification was earlier planned but only completed in June 2020 due to covid-19 restrictive movement order. Assessment report is in progress.</p> <p>Further investigation conducted by the third-party trader revealed that the land clearance was a result of pressure from the community to develop areas for</p>	<p>Environmental Investigation Agency - Papua Oil Palm Risk Exposure Summary (May 2018)</p> <p>Mighty Earth - Rapid Response Report 25 (March 2020)</p> <p>Mighty Earth - Rapid Response Report 29 (July 2020)</p>	No Longer in Supply Chain



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>plasma smallholders programme. Several field assessments have been conducted thereafter to determine the details or the affected areas and location. The full field details were finally completed in September 2020.</p> <p>PT MPHS has agreed to rehabilitate the pockets of land clearing that were identified in the HCV/HCS assessment reports. Engagement with the communities on alternative plasma plans are ongoing, as the communities want the area to be cleared for plasma. PT MPHS also committed to submit the HCV/HCS assessment reports to be peer reviewed while observing a strict moratorium on further land clearance, which has been put in place since September 2020. Management plans for HCV/HCS areas have also been prepared to ensure these areas are protected and to prevent similar incidences from reoccurring.</p> <p>Our third-party trader will continue to monitor and engage PT MPHS closely, while continuing to guide them through the peer review process as well as in developing a rehabilitation plan.</p> <p>Medco/Capitol Group is no longer in our supply chain effective January 2021.</p>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
34	Musirawas / Asam Jawa Group	<p>Reports of peat clearing in PT Sumur Pandanwangi</p> <p>Reports of deforestation in PT Uni Primacom.</p>	Indirect via third party traders	SD Oils South Africa	<p>PT Sumur Pandanwangi is not specifically in our supply chain, however other mills affiliated with the Musirawas / Asam Jawa Group potentially are via third-party traders with relevant NDPE policies and commitments.</p> <p>Musirawas/Asam Jawa is no longer in our supply chain effective January 2021.</p>	<p>Mighty Earth - Rapid Response Report 6 (July 2018)</p> <p>Mighty Earth - Rapid Response Report 10 (November 2018)</p> <p>Mighty Earth - Rapid Response Report 11 (December 2018)</p> <p>Mighty Earth - Rapid Response Report 33 (May 2021)</p>	No Longer in Supply Chain

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
35	Nuridin Tampubolon Corporation (NT Corp)	Reports of deforestation in PT Bintang Sakti Lenggana	Indirect via third party traders	SD Oils South Africa	<p>PT Bintang Sakti Lenggana is not specifically in our supply chain. NT Corp came into our supply chain via a third-party trader with relevant NDPE policies. We have initiated engagement with them on this case.</p> <p>Third-party trader informed that preliminary investigation reveals that PT Bintang Sakti Lenggana is not under the management control of NT Corp. Following investigations, third-party trader confirmed that the area where clearing was detected, is not related to oil palm development.</p>	Mighty Earth - Rapid Response Report 19 (Sep 2019)	Resolved
36	Peputra Group	<p>Potential deforestation in:</p> <p>- PT Marita Makmur Jaya</p>	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT Marita Makmur Jaya is not specifically in our supply chain, however other potentially affiliated mills are. Peputra Group came into our supply chain via third party traders with relevant NDPE policies. We have initiated engagement with them on this case. They are currently investigating the links between PT Marita Makmur Jaya and the Peputra Group.</p> <p>Upon investigation, third-party trader informed that PT Marita Makmur Jaya is not under the management control of Peputra Group.</p>	Mighty Earth - Rapid Response Report 12 (January 2019)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
37	Perbadanan Kemajuan Pertanian Negari Pahang (PKPP) (owner of LKPP Corporation Sdn Bhd)	Reports of deforestation in:  PKPP Plantation Sdn Bhd (Cherating)	Indirect via third party traders	SD Oils Zwijndrecht  SD Oils Langat  SD Oils Pasir Gudang  SD Oils Carey Island	<ul style="list-style-type: none"> <li>- LKPP/PKPP came into our supply chain via 2 third party traders with relevant NDPE Policies.</li> <li>- PKPP published an NDPE Policy in Jan 2021 (<a href="https://ndpe.pkpp.gov.my/">https://ndpe.pkpp.gov.my/</a>).</li> <li>- However, both traders have confirmed that they have stopped purchases from LKPP/PKPP.</li> </ul>	Mighty Rapid Response Report 31 (Nov 2020)	No Longer in Supply Chain
38	Perkebunan Nusantara (PTPN)	Reports of deforestation in:  - PT Perkebunan Nusantara II Prafi	Indirect via third party traders	SD Oils Zwijndrecht	<p>Mighty Earth Rapid Response Report 15 alleges 18ha of forests cleared by PT Perkebunan II Prafi in West Papua. This operation is not specifically in our supply chain. However, a potentially affiliated company, PT Perkebunan Nusantara XIII (Pelahari), is in our supply chain via a third-party trader. Trader has relevant NDPE policies.</p> <p>Third-party trader advised that the results from their engagement and investigation reveals that PT Perkebunan Nusantara II Prafi has been divested since 2014.</p>	Mighty Earth - Rapid Response Report 15 (May 2019)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
39	Pinehill Pacific Bhd	Reports of deforestation in:  - PT Makmur Jaya Malindo	Direct purchases	SD Oils Pasir Gudang  SD Oils Port Klang  SD Oils Biodiesel	PT Makmur Jaya Malindo is not specifically in our supply chain, however a previously affiliated mill called Benta (Perak) Plantation is. Pinehill Pacific has since disposed Benta (Perak) Plantation mill in 3Q 2019. Therefore, Pinehill Pacific is no longer in Sime Darby Plantation's supply chain.	Mighty Earth - Rapid Response Report 18 (Aug 2019)	No Longer in Supply Chain
40	Prosper / Tee family	Reports of deforestation and land conflicts in Bewani Oil Palm Plantations.	Direct purchases and indirect via third party traders	SD Oils Biodiesel  SD Oils Pasir Gudang  SD Oils Langat  SD Oils Zwijndrecht  SD Oils Carey Island	<p>Bewani Oil Palm Plantations are not specifically in our supply chain, however other mills affiliated with Prosper/Tee family are.</p> <p>Third party traders have relevant NDPE policies and we have initiated engagement with them on this case. It has been advised that the minority shareholder in the Prosper Group with shareholding in the Bewani Oil Palm Plantation has divested from the project. There are no longer any links between the Prosper Group and the Bewani Oil Palm Plantation.</p> <p>The Prosper Group have also initiated steps for NDPE policies and implementation in their operations and third-party sourcing.</p> <p>In November 2019, Prosper on behalf of their shareholder director concerned has prepared a LUCA</p>	Greenpeace - Final Countdown Report (September 2018)	Ongoing Monitoring & Engagement



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>and has acknowledged liability for the historical land clearing in PNG. They have agreed to undertake conservation programme as a recovery plan.</p> <p>Prosper commissioned Global Environment Centre (GEC) to look into a Recovery Plan and have recently shared their proposed Recovery Plan. The first phase of the recovery plan aims to support protection and rehabilitation of an initial area of lowland and peat swamp forest in part of Bukit Belata (extension) Forest Reserve. The first step of the project is underway, where the work of satellite analysis has started.</p> <p>Progress of the Recovery Plan can be found here: <a href="https://prosper.com.my/Sustainability-Conservation-and-CSR.html">https://prosper.com.my/Sustainability-Conservation-and-CSR.html</a></p>		

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
41	PT Berlian Inti Mekar Rengat (BIMR)	Reports of deforestation and clearing in Tesso Nilo and Bukit Tigapuluh national parks	Indirect via third party traders	SD Oils South Africa  SD Oils Zwijndrecht	PT BIMR came into our supply chain via third party traders with relevant NDPE policies and we have been actively monitoring their engagement. Current updates on their progress include:  - a verification report was conducted by CORE (Consortium of Resource Experts; ProForest and Daemeter) in 2016 and a time-bound action plan was developed.  - Eyes on the Forest's Enough is Enough 2018 report states that PT Berlian Inti Mekar Rengat has not received illegal FFB from Tesso Nilo and Bukit Tigapuluh national parks since 2014.	Eyes on the Forest - Enough is Enough Report (June 2018)	Resolved
42	PT Delima Makmur	Reports of community conflicts and links to PT Sisirau (suspended by the RSPO for clearing orangutan habitat).	Indirect via third party traders	SD Oils South Africa	PT Delima Makmur came into our supply chain via third party traders with relevant NDPE policies and procedures.  PT Delima Makmur s is no longer in SDO's supply chain as our third-party trader has ceased sourcing from them.	Leuser Watch Website RAN - Community Struggles for Land Rights and Livelihoods in Singkil-Bengkung region Nov 2019	No Longer in Supply Chain



## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
43	PT Ensem Lestari	Reports of links to deforestation in the Leuser Ecosystem via 3rd party FFB	Indirect via third party traders	SD Oils South Africa	<p>PT Ensem Lestari came into our supply chain via third party traders with relevant NDPE policies and procedures.</p> <p>Engagement by our third-party trader revealed that PT Ensem Lestari have been working on their traceability and NDPE action plan through their direct suppliers. There have not been any new reports of land clearing since the 2018 report.</p>	Leuser Watch Website RAN - Deforestation and Fires Continue to Destroy Precious Indonesian Rainforests April 2018	Resolved
44	PT Inti Indosawit Subur Ukui 1 and 2 (PT IISU 1 and 2)	Reports of deforestation and clearing in Tesso Nilo and Bukit Tigapuluh national parks	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT Inti Indosawit Subur Ukui 1 &amp; 2 came into our supply chain via third party traders with relevant NDPE policies and procedures. Current updates on their progress include:</p> <ul style="list-style-type: none"> <li>- PT Inti Indosawit Subur Ukui 1 &amp; 2 acknowledge that a third party trader had supplied FFB sourced from the area concerned and suspended the trader in May 2018.</li> <li>- They have improved the Traceability Master Database of their entire third party supply chain which enables them to monitor the source of incoming supplies.</li> <li>- Suppliers are also required to sign a statement that</li> </ul>	Eyes on the Forest - Enough is Enough Report (June 2018)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>commits FFB suppliers to source only from legal areas and to prevent the inclusion of illegal FFB in their supply to the mills belonging to PT Inti Indosawit Subur Ukui 1 &amp; 2.</p> <p>See their response at: <a href="https://www.apicalgroup.com/sustainability/grievances/tnnp-eof-2018/">https://www.apicalgroup.com/sustainability/grievances/tnnp-eof-2018/</a></p>		
45	PT Makmur Andalan Sawit	Reports of deforestation and clearing in Tesso Nilo and Bukit Tigapuluh national parks	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT Makmur Andalan Sawit came into our supply chain via third party traders with relevant NDPE policies and procedures. Current updates on their progress include:</p> <ul style="list-style-type: none"> <li>- facilitating a verification visit by TFT, and agreement on an action plan in 2016.</li> <li>- agreement to participate in a traceability to plantation pilot project in 2017.</li> <li>- 100% traceability to plantation for supplies is expected to be achieved by end July 2019. This will allow them to demonstrate that supplies do not originate from Tesso Nilo and Bukit Tigapuluh national parks.</li> </ul> <p>MAS confirms no illegal FFB was received and monitoring is in place to block such FFB into their supply chain. They have joined WWF "HALT" programme and have since achieved 100% traceability to plantation.</p>	Eyes on the Forest - Enough is Enough Report (June 2018)	Resolved

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
46	PT Mitra Unggul Pusaka Segati (MUPS)	Reports of deforestation and clearing in Tesso Nilo and Bukit Tigapuluh national parks	Indirect via third party traders	SD Oils Zwijndrecht	Eyes on the Forest's Enough is Enough 2018 report states that PT Mitra Unggul Pusaka Segati has not received illegal FFB from Tesso Nilo and Bukit Tigapuluh national parks since 2012.	Eyes on the Forest - Enough is Enough Report (June 2018)	Resolved
47	PT Nafasindo	Allegations of community conflicts	Indirect via third party traders	SD Oils South Africa	PT Nafasindo came into our supply chain via third party traders with relevant NDPE policies and procedures.  Third-party trader informed that they have not been purchasing from PT Nafasindo since January 2020.	Leuser Watch Website RAN - Community Struggles for Land Rights and Livelihoods in Singkil-Bengkung region November 2019	No Longer in Supply Chain
48	PT Padasa Enam Utama	Report questioning the legality of FFB processed in	Indirect via third party traders	SD Oils Zwijndrecht	Tempo, Mongabay Indonesia, Betahita, and Auriga Nusantara collaborated on an investigation that questions the legality of FFB processed in Koto Kampar mill as the company's plantation area is said to be above convertible production forest (HPK) and	<a href="https://magz.tempo.co/read/38492/from-the-woods-to-market-goods">https://magz.tempo.co/read/38492/from-the-woods-to-market-goods</a>	Investigating



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		<p>Koto Kampar mill as the company's plantation area is said to be above convertible production forest (HPK) and protected forest area if attached to a forest area map (HL).</p>			<p>protected forest area if attached to a forest area map (HL). According to the findings of ground checks conducted on September 19-22, 2021, the oil palm plantations in the partnership area—in the HPK and HL areas—are managed by PT Padasa Enam Utama under the Primary Cooperative Credit for Members (KKPA) with the Tiga Koto Village Unit Cooperative.</p> <p>PT Padasa Enam Utama and Koto Kampar mill are indirectly in our supply chain through a handful of spot market purchases in SDO Zwijndrecht via third party traders with relevant NDPE commitments. We are trying to engage with relevant stakeholders to investigate further in ascertaining whether the allegation is true, and if so, whether PT Padasa Enam Utama has paid the necessary sanctions to resolve the legality issue.</p> <p>However, It is worth noting that mills entering our supply chain via the spot market often only appear a handful of times during the year (usually as one mill in a long list of mills associated with a delivery). We have very little leverage on these mills and are limited in our ability to investigate the allegations.</p>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
49	PT Palma Serasih	<p>Reports of deforestation in the following operation:</p> <ul style="list-style-type: none"> <li>- PT Global Primatama Mandiri (Area 2)</li> </ul>	Direct purchases	SD Oils Pulau Laut	PT Global Primatama Mandiri is not specifically in our supply chain, however an affiliated mill of PT Palma Serasih is. The supply entered our supply chain via a spot purchase in end 2019/early 2020. They have not entered our supply chain since these spot purchases.	<p>Mighty Earth - Rapid Response Report 13 (February 2019)</p> <p>Mighty Earth - Rapid Response Report 26 (April 2020)</p>	No Longer in Supply Chain
50	PT Peputra Supra Jaya (PSJ)	Reports of deforestation and clearing in Tesso Nilo and Bukit Tigapuluh national parks	Indirect via third party traders	<p>SD Oils Zwijndrecht</p> <p>SD Oils South Africa</p>	<p>PT PSJ came into our supply chain via third party traders with relevant NDPE policies and procedures. Key highlights include:</p> <ul style="list-style-type: none"> <li>- verification visit by third party suppliers in 2016.</li> <li>- it was verified that the fire stated in EOF's report took place outside PSJ's concession. Despite this, PSJ agreed to enhance its fire prevention and management system.</li> <li>- agreed to a traceability to plantation pilot project at their mills in 2017.</li> <li>- PT Peputra Supra Jaya expected to achieve traceability to plantation for 100% of supplies by end July 2019. This will allow them to demonstrate that</li> </ul>	Eyes on the Forest - Enough is Enough Report (June 2018)	Resolved

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>supplies do not originate from Tesso Nilo and Bukit Tigapuluh national parks.</p> <p>- Eyes on the Forest's Enough is Enough 2018 report states that PT Peputra Supra Jaya has not received illegal FFB from Tesso Nilo and Bukit Tigapuluh national parks since 2015.</p> <p>Third-party trader who engaged with PT PSJ updated that PT PSJ has since achieved 100% traceability to plantation using the third-party trader's special development programme called Collaboration for Transformation (CFT).</p>		
51	PT Runding Putra Persada (PT RPP)	Reports of links to deforestation in the Leuser Ecosystem via 3rd party FFB	Indirect via third party traders	SD Oils South Africa	<p>PT RPP came into our supply chain via third party traders with relevant NDPE policies and procedures.</p> <p>Third-party trader conducted a field visit to verify the FFB supply from Loat Bangko and confirmed that the FFB was not supplied to PT Runding Putra Persada during the 2018 deforestation period.</p>	Leuser Watch Website RAN - Deforestation and Fires Continue to Destroy Precious Indonesian Rainforests April 2018	Resolved

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
52	PT Saraswanti Utama	Reports of deforestation and peat clearing in:  - PT Saraswanti Agro Estate	Direct purchases	SD Oils Bintulu  SD Oils Rantau KCP	PT Saraswanti Agro Estate is not specifically in our supply chain. However, other operations affiliated with the parent company, PT Saraswanti Utama, were in our supply chain via spot purchases.  No further spot purchases from the Saraswanti Group have been made since February 2019.	Foresthints - Palm Oil News Post (February 2019)	No Longer in Supply Chain
53	PT Sawit Mas Nusantara (PT SMN)	Reports of deforestation and clearing in Tesso Nilo and Bukit Tigapuluh national parks	Indirect via third party traders	SD Oils Zwijndrecht  SD Oils South Africa	PT SMN came into our supply chain via third party traders with relevant NDPE policies and procedures. Current updates on their progress include:  - PT SMN has denied allegations of deforestation in national parks. - Upon investigation insufficient evidence was found to substantiate the allegations. - It was confirmed that PT SMN's sources of FFB does not include concessions indicated by Eyes on the Forest. - 100% traceability to plantation for supplies is expected to be achieved by end July 2019. This will allow them to demonstrate that supplies do not originate from Tesso Nilo and Bukit Tigapuluh national parks.  Update February 2020: - PT SMN have achieved 100% traceability to	Eyes on the Forest - Enough is Enough Report (June 2018)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					plantations to prove they are not sourcing FFB from illegal sources.		
54	PT Surya Panen Subur II	Reports of deforestation and peat clearing in the Leuser Ecosystem.	Indirect via third party traders	SD Oils South Africa	<p>PT SPS II came into our supply chain via third party traders with relevant NDPE policies and procedures. Current updates on their progress include:</p> <ul style="list-style-type: none"> <li>- PT SPS II committed to a moratorium on peatland clearing in 2015 and have been implementing best management practices for peatland plantations.</li> <li>- Our third party trader's monitoring of PT SPS II's operations has identified pockets of land clearing in their concession, which has been due to community encroachment. PT SPS II themselves have continued to maintain a moratorium on the area.</li> <li>- To deal with the illegal encroachment, PT SPS II has reported the following actions:               <ol style="list-style-type: none"> <li>1. Engagement with surroundings communities.</li> <li>2. Reached out to Government Land Authority requesting for enforcement of PT SPS II's land use right.</li> <li>3. Conducted land Tenure Study/Participatory mapping.</li> <li>4. Filed police reports on the ongoing illegal encroachment.</li> <li>5. Transparently reported the encroachment/illegal</li> </ol> </li> </ul>	Rainforest Action Network - Last Place on Earth Report (November 2014)	No Longer in Supply Chain



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>occupation issues to the Governor of Aceh.</p> <ul style="list-style-type: none"> <li>- On the 13th July 2018, officials from the Indonesia Ministry of Environment and Forestry (KLHK) conducted a field verification to SPS II, where the officials visited disputed area including area allegedly cleared by illegal encroachers.</li> <li>- On land conflicts, PT SPS II is working with TFT to seeking resolution with the local communities. A Collaboration For Transformation programme was launched in 2017 to address the land tenure issues between PT SPS II and the local communities.</li> <li>- On the use of fire for land clearing, there have been a few mistakes:               <ol style="list-style-type: none"> <li>1. In 2016, PT SPS II were found not guilty by the Indonesian High Court for the allegation of use of fire for land clearing.</li> <li>2. In June 2018, officers from PT SPS II were convicted for using fire to clear peatland (<a href="http://aceh.tribunnews.com/2018/06/26/jaksa-tahan-manajer-kebun-pt-sps">http://aceh.tribunnews.com/2018/06/26/jaksa-tahan-manajer-kebun-pt-sps</a>)</li> </ol> </li> <li>- Third party trader continues to support the progress made by PT SPS II but has decided to stop purchasing from them in June 2018. No longer in our supply chain.</li> </ul>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
55	QL Resources	<p>Potential deforestation detected in PT Pipit Mutiara Indah.</p> <p>Reports of land prepared for clearing (stacking lines) in the PT Pipit Mutiara Indah concession.</p>	Indirect via third party traders	SD Oils Zwijndrecht	<p>QL Resources came into our supply chain via third party traders with relevant NDPE policies and procedures.</p> <p>Based on detailed review of documentation, reports and letter of commitment from QL Group, our third-party supplier lifted the suspension on QL Group in April 2020.</p>	<p>Mighty Earth - Rapid Response Report 21 (Nov 2019)</p> <p>Mighty Rapid Response Report 27 (May 2020)</p> <p>Mighty Rapid Response Report 28 (June 2020)</p>	Resolved
56	Rimbunan Hijau	Reports of deforestation and peat clearing in operations in Papua New Guinea and Sarawak, including:	Indirect via third party traders	SD Oils Bintulu direct purchases - no direct purchase from RH after 1Q 2019	<p>Gilford Ltd, Rimbunan Hijau's operation in Papua New Guinea is not specifically in our supply chain. However, other affiliated mills from Rimbunan Hijau's Malaysian operations are indirectly in our supply chain via a handful of spot market purchases.</p> <p>Third party traders have relevant NDPE policies, and we are initiating engagement with them on this case. Current report on progress includes:</p>	<p>Greenpeace - Final Countdown Report (September 2018)</p> <p>Mighty Earth - Rapid Response</p>	Ongoing Monitoring & Engagement

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		<ul style="list-style-type: none"> <li>- Erajaya Synergy Sdn Bhd</li> <li>- Jaya Tiasa, LPF/0024</li> <li>- Poh Zhen Sdn Bhd</li> <li>- Rimbunan Sawit,</li> <li>- RH Plantation (Selangor Estate), RHPOM</li> <li>- Woodijaya Sdn Bhd</li> <li>-Timrest Sdn Bhd</li> <li>- PJP Pelita Lundu Plantation Sdn Bhd mill</li> <li>- LPF 0026</li> </ul> <p>Report of environment</p>		<p>SD Oils South Africa</p> <p>SD Oils Zwijndrecht</p>	<ul style="list-style-type: none"> <li>- engagement with Rimbunan Hijau initiated in September 2018.</li> <li>- Gilford Ltd, Rimbunan Hijau's operations in Papua New Guinea, committed to adhering to an NDPE policy and shared relevant information for further investigation.</li> <li>- third party trader in the process of analysing the information provided and may verify with a field visit.</li> <li>- moratorium on further clearing is in place while engagement is ongoing.</li> </ul> <p><b>Global Witness Report - Gilford Limited</b> Our third-party trader immediately reached out to RH for clarification on the issues raised by GW and has been actively engaging with the company since. RH has rebutted the allegations and shared relevant documents to assist the investigation, which include:</p> <ul style="list-style-type: none"> <li>- A field visit report by an independent consultant;</li> <li>- Evidence of engagements between RH and GW since 2017;</li> <li>- Landowner consent forms to ascertain FPIC and identify cultural sites that require protection;</li> <li>- Voluntarily written statements by a landowner, contents of which were further corroborated by a statement given by a local ward councilor;</li> </ul>	<p>Report 12 (January 2019) Mighty Earth - Rapid Response Report 17 (July 2019) Mighty Earth - Rapid Response Report 18 (Aug 2019) Mighty Earth - Rapid Response Report 19 (Sep 2019) Mighty Earth - Rapid Response Report 21 (Nov 2019) Mighty Earth - Rapid Response</p>	

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		<p>al and social non-compliance incidents by Gilford Ltd, a subsidiary of Rimbunan Hijau</p>			<p>- Correspondence between Gilford Ltd and the Royal Papua New Guinea (PNG) Constabulary;            - Board meeting minutes by landowner companies; and            - A mediated agreement between Gilford Ltd and a landowner company issued by the PNG National Court.</p> <p><b>On the allegation of lack of FPIC</b>, RH has reaffirmed that landowners' consent (i.e. FPIC) is a legally stipulated requirement in PNG to obtain a Special Agricultural Business Lease (SABL), which they are in adherence to. Further to this, a voluntary statement by one of the landowners which was shared with our third-party trader has also indicated that FPIC was in order, prior to land development. With regards to the allegation of violence and harassment, RH has informed our trader that any reported police presence was sanctioned by the Royal PNG Constabulary and that no malpractice was proven, following investigations by high-level authorities, including the Ombudsman Commission.</p> <p><b>On the allegation of deforestation and environmental issues</b>, RH has clarified that their operational planning and execution are compliant with all legal requirements. In fact, such compliance was monitored</p>	<p>Report 29 (July 2020) Mighty Earth - Rapid Response Report 34 (June 2021) Global Witness - The True Price of Palm Oil (October 2021)</p>	



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>by the PNG Forest Authority Project Supervisor onsite, to ensure protection of all culturally important sites, and other specific protected areas such as buffer zones along rivers and streams; village reserves; conservation zones for fauna and flora; as well as sites of historical importance such as old village sites and caves. Since project commencement, they have not received any specific complaints from any affected landowners, ward councillors, village court officials, or any government officials on environmental matters. In addition, it is also important to note that our third-party trader has engaged with Gilford Ltd since 2018 on their compliance to NDPE, where Gilford has committed to carrying out HCV-HCS assessments prior to any new land clearing. A moratorium on new land clearing has been imposed since 2018.</p> <p><b>On the matter of PPE provision</b>, our third-party trader will be working closely with RH to ensure that their practices are fully aligned with their NDPE Policy. This includes improvements to their PPE Policy and socialisation of the policy to all levels of management and operations, with effective on-the-ground implementation.</p> <p>Our third-party trader is investigating the remaining issues related to worker PPE Provision and RH's safety</p>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>and health practices, and we will continue our engagement with them to monitor the progress of this matter.</p> <p><b>Cases in Sarawak</b> February 3, 2020 - Third-party trader's investigation and engagement with Rimbunan Hijau reveals the following updates:</p> <ul style="list-style-type: none"> <li>• Erajaya Synergy Sdn Bhd - Land clearing was reported in several areas based on the RRR 18. While a small portion was cleared for non-palm planting related operation, most of the area was illegally cleared by local communities.</li> <li>• Jaya Tiasa Holdings Berhad - The land clearing is not related to oil palm development.</li> <li>• Poh Zhen Sdn Bhd - the reported land clearing is not related to oil palm development.</li> <li>• Simunjan Estate - Land clearing was not done by the company, it was illegal encroachment by surrounding communities.</li> <li>• RH Plantation (Selangor Estate) - The land clearing is not related to oil palm development.</li> <li>• Woodijaya Sdn Bhd - The area in question is an NCR land, where the 4ha clearance was done by communities for the planting of pineapple.</li> <li>• Timrest Sdn Bhd - Land clearing was not conducted</li> </ul>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>by the company, it happened outside their concession boundary.</p> <ul style="list-style-type: none"> <li>• PJP Pelita Lundu Plantation Sdn Bhd mill - The alleged clearing on Lot N17 was not carried out by the company. This particular area (LOT N17) is still owned by the local smallholders as it has not been surrendered yet. The land clearing is reported to be done by local smallholders.</li> <li>• Poh Zhen - The alleged clearing at Poh Zhen has been verified to be not related to oil palm.</li> </ul> <p><b>LPF 0026</b></p> <p>- Our third-party trader has verified this allegation and confirmed that the land clearing is not related to oil palm development.</p>		
57	Salim Group	<p>Reports of deforestation , peat clearance and land conflicts in the following operations:</p> <p>- PT Anekareksa</p>	Indirect via third party traders	<p>SD Oils Zwijndrecht</p> <p>SD Oils South Africa</p>	<p>The Salim Group were historically in the supply chain of our Sime Darby Hudson &amp; Knight refinery via a third-party trader who stopped buying from them in 2017.</p> <p>The Salim Group re-entered our supply chain in 1Q 2018 via two spot purchases from different third-party traders. This time in the supply chain of our Sime Darby Unimills refinery. These third-party traders have NDPE policies in place and the Salim Group has not entered our supply chain since these spot purchases.</p>	Mighty Earth - Rapid Response Report 1 (November 2017) Greenpeace - Deforestation Case Studies (December 2017)	No Longer in Supply Chain

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		International - PT Bintuni Agro Prima Perkasa (PT BAPP) - PT Cahaya Agro Pratama (PT CAP) - PT Duta Rendra Mulya (PT DRM) - PT Menara Wasior - PT Rimbun Sawit Papua - PT Salim Ivomas Pratama Tbk (SIMP) - PT Subur Karunia Raya -PT Agro Subur Permai (PT ASP)				Environmental Investigation Agency - Papua Oil Palm Risk Exposure Summary (May 2018) Rainforest Action Network - Salim Report (April 2018) Mighty Earth - Rapid Response Report 6 (July 2018) Mighty Earth - Rapid Response Report 9 (October 2018) Mighty Earth - Rapid Response	



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
						Report #20 (October 2019)	
58	Samling / Glenealy Plantations	<p>Reports of deforestation in Myanmar Stark Prestige Plantation (MSPP), operations in Sarawak, Malaysia and in North Kalimantan, Indonesia.</p> <p>- Tunas Borneo Plantations - Syarikat Samling Timber Sdn Bhd - Samling Lana LPF</p>	Direct purchases and indirect via third party traders	<p>SD Oils Bintulu</p> <p>SD Oils Carey Island KCP</p> <p>SD Oils Zwijndrecht</p>	<p>Myanmar Stark Prestige Plantation specifically is not in our supply chain, however other mills affiliated with Samling / Glenealy Plantations are.</p> <p>Current updates on progress of their engagement with Samling / Glenealy include:</p> <ul style="list-style-type: none"> <li>- they are not sourcing from their operations in Papua New Guinea or Myanmar. Supplies come from operations in Malaysia.</li> <li>- moratorium on new developments agreed to, pending relevant HCV and HCS assessments.</li> <li>- Dec 2017 MSPP commissioned Montrose Environmental which is also a registered assessor to carry out a HCV study and they are licensed to do so in Myanmar.</li> <li>- HCV report's recommendation was adhered to by MSPP until the asset was disposed towards the end 2018/early 2019 by the Group.</li> </ul> <p>Updates on deforestation in Kalimantan:</p> <ul style="list-style-type: none"> <li>- Reports of deforestation in Kalimantan, Indonesia by PT Tunas Borneo Plantation, is not associated with the Samling Group. The area highlighted is outside of the Samling Groups concession. Based on the information</li> </ul>	<p>Greenpeace - Deforestation Case Studies (December 2017)</p> <p>Environmental Investigation Agency - Papua Oil Palm Risk Exposure Summary (May 2018)</p> <p>Greenpeace - Final Countdown Report (September 2018)</p> <p>Mighty Earth - Rapid Response Report 11</p>	No Longer in Supply Chain

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		0006 - Samling Jelalong LPF 0007 - LPF 008 Marudi & Batu Belah			<p>and photos evidence, the area is currently occupied by local communities which has conducted the land clearing. It was also noted that substantial land clearing was conducted by a mining company operating in the area.</p> <p>Updates on deforestation in Sarawak:            - Syarikat Samling Timber Sdn Bhd (LPF 0014) as highlighted by Mighty Earth's rapid response report 17 is for Industrial Tree Planting and that they have no oil palm estate in the stated location.</p> <p>- Samling Lana LPF 0006 and LPF 008 Marudi &amp; Batu Belah as highlighted in Mighty Earth's rapid response reports 11, 13, 15, 16, and 17 were not related to oil palm plantations. Clearing detected were related to the harvesting of tree plantation species.</p> <p>- On reports of deforestation in Jelalong LPF 0007 concession, below are the findings:</p> <ul style="list-style-type: none"> <li>• Samling Jelalong LPF 0007 Part 1 - Encroachment by communities and made police report made.</li> <li>• Samling Jelalong LPF 0007 Part 2 - photo evidences show the same area was again encroached by communities around Long Tisam. This was investigated and police report lodged.</li> <li>• Samling Jelalong LPF 0007 Part 3 - The deforested</li> </ul>	(December 2018) Mighty Earth - Rapid Response Report 13 (March 2019) Mighty Earth - Rapid Response Report 15 (May 2019) Mighty Earth - Rapid Response Report 16 (June 2019) Mighty Earth - Rapid Response Report 17 (June 2019) Mighty Earth - Rapid Response Report 18 (Aug 2019)	

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>area is outside of Samling's concession.</p> <ul style="list-style-type: none"> <li>• On the land clearing highlighted in Mighty Earth Report 24, direct engagement with Samling Group clarified that Marudi LPF is a reforestation area and no oil palm has been planted or will be planted within the LPF.</li> <li>• Marudi LPF is certified under the Malaysian Timber Certification Scheme.</li> <li>• Within the area identified in ME Report 24, there are areas planted with rubber which is a project sponsored by the Government under RISDA for Long Panai local community. Other areas are for Reforestation under our Group's Licensed Planted Forest (LPF) area.</li> <li>• Glenealy Plantations are amenable to having an NDPE policy of which they are working with a consultant on this.</li> <li>• Glenealy Plantations have agreed to disclose their oil palm boundary maps provided an NDA from SD Oils is in place.</li> </ul> <p>Due to specific requests by key customers to remove Glenealy Plantation mills from their supply chains, there will be no further purchases from Samling after April 2020, until concerns can be resolved.</p>	<p>Mighty Earth - Rapid Response Report 24 (Jan 2020) Mighty Earth - Rapid Response Report 26 (Apr 2020) Mighty Rapid Response Report 27 (May 2020)</p>	

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
59	Shin Yang Group / Sarawak Oil Palm	<p>Reports of deforestation /peat clearing in operations in Sarawak, Malaysia and the following operations:</p> <ul style="list-style-type: none"> <li>- Dataran Linau Sdn Bhd</li> <li>- Shin Yang OP Planting Area (LPF/0018)</li> <li>- Dataran Seping Sdn Bhd (Adam Oil Palm Estate)</li> <li>- Linau Sinar (Linau Mewah Group)</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>The highlighted mills are not specifically in our supply chain, however other mills affiliated with Shin Yang Group/SOP are. Third party traders have relevant NDPE policies and commitments. Current updates from their engagement with Sarawak Oil Palm (SOP) include:</p> <ul style="list-style-type: none"> <li>- Acknowledgement that SOP had non-compliances in their operations between 2016 - 2017.</li> <li>- In 2018, SOP expressed commitment to NDPE and third party traders have been supporting them in their journey towards implementing a holistic action plan across their supply chain, which in phases will also look into their third party sourcing.</li> <li>- Priority is to ensure new clearings comply with NDPE commitments.</li> <li>- In March 2018, their Sepakau mill and supply base underwent an assessment by third party traders' consultants and in September 2018, an NDPE workshop was hosted for their team and third-party suppliers.</li> <li>- With reference to the Rapid Response Report #13 that highlights 10ha of peat clearance in Belaga, Sarawak, our third-party trader is reviewing planning studies that indicate that the area is on mineral soil and not peat.</li> <li>- SOP has initiated engagement with their supplier on</li> </ul>	<p>Mighty Earth - Rapid Response Report 4 (May 2018)</p> <p>Mighty Earth - Rapid Response Report 13 (March 2019)</p> <p>Mighty Earth - Rapid Response Report 15 (May 2019)</p> <p>Mighty Earth - Rapid Response Report 17 (July 2019)</p> <p>Mighty Earth - Rapid Response Report 18 (Aug 2019)</p> <p>Mighty Earth - Rapid</p>	Investigating

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		- LPF 0019			<p>Rapid Response Report 17 that highlighted preparatory stacking activity.</p> <p>- On the SOP/Shin Yang cases, SOP has confirmed the following with evidence presented:</p> <ul style="list-style-type: none"> <li>- Clearing in <b>Dataran Linau Sdn Bhd</b> – third-party trader updated that site visit found that the clearing identified by Mighty Earth is not within Shin Yang’s operations. Shin Yang has also shared with SOP their concession maps and details were shared with the third-party trader.</li> <li>- Clearing in <b>Dataran Seping</b> (Rapid Response Report #20) were done by local communities intending to plant paddy. The management has met the community to prevent further encroachment into the concession area.</li> <li>- Peat development in <b>Linau Sinar</b> (Rapid Response Report #13) - Site visit was conducted and allegations that the clearing was on peat was found to be inaccurate. The EIA also states there is no peat in the concession. <ul style="list-style-type: none"> <li>• SOP advised Shin Yang to conduct a HCV assessment and this has been completed with preliminary report shared.</li> </ul> </li> </ul>	Response Report 20 (Oct 2019) Mighty Earth - Rapid Response Report 35 (Aug 2021)	



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<ul style="list-style-type: none"> <li>• SOP will hold Shin Yang accountable to follow the HCV recommendations</li> </ul> <p><b>LPF 0019:</b> Reports of 423 ha of deforestation in LPF 0019, belonging to Shin Yang Group. Shin Yang Group is not specifically in our supply chain, but Sarawak Oil Palm is indirectly in our supply chain via a third-party trader.</p> <p>We have initiated engagements with our third-party trader and have been advised that the land clearing is not related to oil palm development. We are having ongoing engagements with our third-party trader, as well as SOPB to discuss deforestation monitoring at a Parent Company level and to obtain further information to investigate the land clearing detected in this concession.</p>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
60	Sime Darby Plantation Bhd	Alleged occurrence of deforestation within Sime Darby Plantation's (SDP) boundary at Sime Darby Plantation Bhd (Derawan, SOU 33) in Bintulu, Sarawak			<p>Pursuant to the report, our desktop verification on the coordinates (3.353, 113.39) showed that it falls outside of SDP's operational area; approximately 100 meters away from our Rajawali Estate boundary. This was followed by an on- site verification which further confirmed that the deforested area mentioned in the report directed to a neighbouring third party local agricultural company.</p> <p>Full press statement response as follow  <a href="http://www.simedarbyplantation.com/media/press-releases/statement-response-rapid-response-palm-oil-report-19-mighty-earth">http://www.simedarbyplantation.com/media/press-releases/statement-response-rapid-response-palm-oil-report-19-mighty-earth</a></p> <p>23 December 2019: The RSPO has now published the boundaries of Sime Darby's concessions in Sarawak, which includes Derawan SOU 33 area. Following further engagement with Mighty Earth regarding the issue of the concession boundary, this matter has been resolved to Mighty Earth's satisfaction.</p>	Mighty Earth - Rapid Response Report #19 (September 2019)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
61	Sime Darby Plantation Bhd	Complaints of social issues levelled against PT Mitra Austral Sejahtera II (PT MAS II) by Project Affected Community (PAC)			<p>On-going complaint is captured in RSPO Complaints Panel. Updates can be found in this link <a href="https://askrspo.force.com/Complaint/s/case/50090000028ErzsAAC/">https://askrspo.force.com/Complaint/s/case/50090000028ErzsAAC/</a></p> <p>As of 25 June 2019, PT MAS has ceased to be a subsidiary of Sime Darby Plantation as we have effectively disposed our interest in the company to PT Inti Nusa Sejahtera.</p>	RSPO Complaints Panel (31 Oct 2012)	Ongoing Monitoring & Engagement
62	Sin Tek Huat (STH Group)	<p>Report of deforestation in:</p> <ul style="list-style-type: none"> <li>- PT Makmur Bersama Asia (PT MBA)</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT MBA is not specifically in our supply chain, however other mills affiliated with STH Group are. Supplies from STH Group are via third party traders who have NDPE policies and commitments. Engaging with third party trader on this case.</p> <p>Results of third-party trader's engagement with STH Group concluded that the reported deforestation is outside PT Makmur Bersama Asia concession boundary.</p>	Mighty Rapid Response Report #20 (Oct 2019)	Resolved



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
63	SIPEF	<p>Reports of deforestation in:</p> <p>PT Agro Muara Rupit</p>	Indirect via third party traders	<p>SD Oils Zwijndrecht</p> <p>SD Oils Liverpool</p>	<p>PT Agro Muara Rupit is not specifically in our supply chain, however other mills affiliated with SIPEF are. Supplies from SIPEF came into our supply chain via third party traders who have NDPE policies and commitments.</p> <p>SIPEF responded to the allegation (<a href="https://bit.ly/3o3gQ06">https://bit.ly/3o3gQ06</a>), stating that the development detected by Mighty Earth has not undergone an Integrated HCV-HCS Assessment given it relates to a NPP of 2014 and it was not required at the time. A Land Use Risk Identification (LURI) was conducted by an independent assessor and accepted by the RSPO in April 2020. The LURI shows that all of the clearings identified by Mighty Earth are wholly within the area identified as "Low Risk".</p> <p>SIPEF notes that from the evidence provided, none of the reported cleared areas overlap with either the HCV or any of the HCS areas. SIPEF also informed our third-party trader that the area cleared is covered by rubber vegetation.</p> <p>Status of the PT AMR peer review (area I &amp; II) has been completed and the result is already available publicly at the HCSA website. See <a href="https://bit.ly/3lGld1A">https://bit.ly/3lGld1A</a></p>	Mighty Rapid Response Report 32 (Jan 2021)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
64	Ta Ann / Sarawak Plantation Berhad	<p>Reports of deforestation in:</p> <ul style="list-style-type: none"> <li>- Ladang Selezu Sdn Bhd</li> <li>- LPF 0010</li> </ul> <p>Reports of violence in:</p> <ul style="list-style-type: none"> <li>- Niah Palm Oil Mill</li> </ul>	Indirect via third party traders	SD Oils Zwijndrecht	<p>Ladang Selezu is not specifically in our supply chain, however other Ta Ann mills are.</p> <p>Third party suppliers have relevant NDPE policies and programmes. Updates on their engagement with Ta Ann include:</p> <ul style="list-style-type: none"> <li>- commitment to adhere to NDPE policy obtained and concession maps shared for investigation.</li> <li>- Moratorium on clearing achieved.</li> <li>- Field verification scheduled for July 2019.</li> </ul> <p>As part of the investigation, third-party trader's team has conducted a field assessment from 22-27 July to verify the allegation. The field assessment has verified that the deforestation happened outside Ladang Selezu's concession boundaries.</p> <p><b>Niah Palm Oil Mill:</b></p> <p>The incident occurred on 7 February 2021, involving, Neileson Digat Anak Regi, a former employee of Niah Palm Oil Mill (NPOM), Sarawak Plantation Berhad (SPB).</p> <p>Neilson is alleged to have entered staff quarters on 7 February 2021 after a verbal confrontation and</p>	<p>Mighty Earth - Rapid Response Report 15 (May 2019)</p> <p>Mighty Earth - Rapid Response Report 35 (Aug 2021)</p>	Ongoing Monitoring & Engagement



# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>despite being informed that no visitors were allowed on the premises due to COVID-19 lockdown. He was asked to leave by the company staff but is alleged to have physically assaulted a guard and engaged in a fight on his way out. Nieleison was handed over to the police station and a report was filed against him. On the same day, he also lodged a police report claiming that he was beaten without reason, resulting in bodily pain.</p> <p>Following this incident, local community members and Nieleison's grandfather imprisoned and beat up company security guards at the main entrance of a SPB estate on 9 February 2021. The said guards proceeded to lodge a police report on 10 February. The police department, Polis Diraja Malaysia (PDRM) has issued a media release on the case. PDRM has also made several arrests and the cases are still under investigation.</p> <p>As part of efforts to prevent similar incidents from happening, our third-party supplier will be assisting SPB with the development of relevant policies, in demonstrating a commitment to non-violence.</p>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p><b>LPF 0010:</b> Since Q1 2021, Ta Ann Group only entered our supply chain via a single spot purchase transaction. Raw materials sourced from Ta Ann Group have not entered our supply chain since then.</p>		
65	Tasma Puja	Report questioning the legality of FFB processed in Batang Cenaku mill as the company's plantation area is said to overlap with forest areas.	Indirect via third party traders	SD Oils Zwijndrecht	<p>Tempo, Mongabay Indonesia, Betahita, and Auriga Nusantara collaborated on an investigation that questions the legality of FFB processed in Batang Cenaku mill as the company's plantation area is said to overlap with forest areas. On site investigation for this research was conducted in August 2021. The report states that the permit map (Batang Cenaku) of PT Tasma Puja cuts the areas of convertible production forest (HPK) as well as limited production forest (HPT).</p> <p>Tasma Puja and Batang Cenaku mill are indirectly in our supply chain through a handful of spot market purchases in SDO Zwijndrecht via third party traders with relevant NDPE commitments. We are trying to engage with relevant stakeholders to investigate further in ascertaining whether the allegation is true, and if so, whether Tasma Puja has paid the necessary sanctions to resolve the legality issue.</p>	<a href="https://magz.tempo.co/read/38492/from-the-woods-to-market-goods">https://magz.tempo.co/read/38492/from-the-woods-to-market-goods</a>	Investigating

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					However, It is worth noting that mills entering our supply chain via the spot market often only appear a handful of times during the year (usually as one mill in a long list of mills associated with a delivery). We have very little leverage on these mills and are limited in our ability to investigate the allegations.		
66	Teladan Prima	Reports of deforestation in:  - PT Tanjung Buyu Perkasa	Indirect via third party traders	SD Oils South Africa	Supplies from Teladan Prima came into our supply chain via third party traders who have NDPE policies and commitments. Engagement with Teladan Prima revealed that the alleged land clearing is not conducted by the company and happened outside their concession boundary. This has been verified from their concession maps.	Mighty Earth - Rapid Response Report 26 (April 2020)	Resolved
67	TH Plantations	Reports of deforestation and peat clearing in:  - PT Persada Kencana Prima (PT PKP) - Hydroflow	Direct purchases and indirect via third party traders	SD Oils Langat  SD Oils Carey Island KCP  SD Oils Zwijndrecht	The highlighted operations are not specifically in our supply chain, however other mills affiliated with TH Plantations are. Current updates include:  - Moratorium on land clearing at PT Persada Kencana Prima (PT PKP) is in place. Agreement for HCV and HCS assessments before any development. - Advised on the presence of a logging company in the area with an overlapping claim on the concession (Hak Izin Lokasi), who have been responsible for most of	Greenpeace - Deforestation Case Studies (December 2017) Chain Reaction Research Report (July 2018)	Ongoing Monitoring & Engagement

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
		<p>Sdn Bhd - Ladang Tabung Haji - TH Pelita Meludam Sdn Bhd - TH Pelita Simunjan Sdn Bhd - Mukim Tembeling (Yong Forest Reserve) Jerantut, Pahang</p>		SD Oils Pasir Gudang	<p>the clearing (September 2017 - February 2018).</p> <ul style="list-style-type: none"> <li>- On the report issued by Chain Reaction Research dated 27th July 2018 alleging breach of moratorium in PT PKP, TH Plantations have clarified that activities were related to stacking work in areas previously cleared and overgrown. The restacking works were put on hold until this issue was clarified with stakeholders. This includes a field investigation by third party suppliers.</li> <li>- PT PKP hired an independent assessor to conduct assessment of the area of contention, together with third party supplier's team. The field assessment included mapping of the target area. A proposed rehabilitation plan will be established if new land was cleared. The field assessment was carried out between 15 and 19 October 2018.</li> <li>- Monthly monitoring indicates that PT PKP continues to uphold their commitment to a moratorium.</li> <li>- Mighty Earth Rapid Response Reports 14 and 15 allege deforestation and peat clearing in two TH Plantation operations in Sarawak, Malaysia. Upon engagement, it was determined with documentary evidence that the clearing detected occurred outside of Hydroflow's concession boundary.</li> <li>- Mighty Earth Rapid Response Report 18 alleges peat clearing by TH Pelita Meludam in Sarawak.</li> </ul>	<p>Mighty Earth - Rapid Response Report 14 (April 2019) Mighty Earth - Rapid Response Report 15 (May 2019) Mighty Earth - Rapid Response Report 18 (Aug 2019) Chain Reaction Research Report (April 2020)</p>	

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>Engagement with TH Plantation revealed with map evidence indicates that the clearing occurred outside of their operations.</p> <ul style="list-style-type: none"> <li>- TH Plantation confirmed that land clearing at PT PKP had stopped since June 2019.</li> <li>- Ladang Tabung Haji is not specifically in our supply chain but a few affiliated mills are. The GPS coordinates for Ladang Tabung Haji pointed to a Ladang Sebauh an estate under the stable of Ladang Sawit Bintulu Sdn. Bhd., a joint venture company between TH Plantation and a local based company. TH Plantations confirmed that Ladang Sebauh has been disposed to a third party since 2008 and therefore no longer part of TH Plantations.</li> </ul> <p>TH Plantation has confirmed that clearing activity covering 6 ha is outside TH Pelita Simunjan concession.</p> <p><b>Mukim Tembeling (Yong Forest Reserve)</b> - In our engagement with THP, it was clarified that the company which owns the land which was cleared is <b>Deru Semangat Sdn Bhd (DSSB)</b>, a joint venture company between Lembaga Tabung Haji and a member of the Pahang Royal family. Lembaga Tabung Haji (LTH) owns 55% in DSSB whilst THP does not own any shares in DSSB. THP merely acts as a management</p>		

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>agent and does not have management control over the operation of DSSB. THP has conveyed its decision to terminate the Management Agreement to DSSB in 2019 and is in the process of finalising the termination of their Management Agreement with DSSB. Meanwhile THP have ceased all oil palm development in DSSB.</p> <p>THP has terminated the management agreement with DSSB, effective from 15th January 2021. THP is working with another third-party supplier to finalize THP Group's total liability area. The third-party supplier is also assisting THP in developing a recovery plan. Their first discussion took place on 26th February 2021.</p> <p>No further direct purchases from TH Plantation have been made since October 2020. However, TH Plantations still enters our supply chain indirectly via spot purchases.</p> <p>TH Plantation has committed to a NDPE policy which has been uploaded on their website <a href="http://www.thplantations.my/doc/THP_Sustainability%20Policy_v2.pdf">http://www.thplantations.my/doc/THP_Sustainability%20Policy_v2.pdf</a></p>		



## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
68	Tradewinds	Potential deforestation detected by Trans Kenyalang Sdn Bhd, in Sarawak, Malaysia.	Indirect via third party traders	SD Oils Bintulu SD Oils Port Klang SD Oils Biodiesel SD Oils Carey Island KCP SD Oils Pasir Gudang SD Oils Langat SD Oils Zwijndrecht	Third party traders have relevant NDPE commitments and programmes. Maps of the concession has been shared with third party traders for investigation. Identified clearing was found to be outside of the Tradewinds concession.	Mighty Earth - Rapid Response Report 18 (Aug 2019)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
69	Triputra Agro Persada Group	<p>Reports of deforestation in:</p> <ul style="list-style-type: none"> <li>- PT Dwiwira Lestari Jaya</li> <li>- PT Brahma Binabakti</li> </ul>	Indirect via third party traders	<p>SD Oils Zwijndrecht</p> <p>SD Oils South Africa</p>	<p>Triputra Agro Persada is indirectly in our supply chain via third party traders with relevant NDPE policies and commitments.</p> <p><b>PT Dwiwira Lestari Jaya</b> HCV and HCS assessments conducted at PT Dwiwira Lestari Jaya in 2014 and 2016, show that the 56ha area highlighted in the Mighty Earth Rapid Response Report #12, was not located within their concession.</p> <p><b>PT Brahma Binabakti</b> Our third-party trader has verified this allegation and confirmed that the land clearing happened outside of PT Brahma Binabakti's concession boundary. For more details, please refer to Triputra Agro Persada's official response <a href="#">here</a>.</p>	<p>Mighty Earth - Rapid Response Report 12 (January 2019)</p> <p>Mighty Earth - Rapid Response Report 34 (June 2021)</p>	Resolved
70	TSH Resources Bhd	Reports of deforestation in PT Bulungan Citra Agro Persada.	Indirect via third party traders	SD Oils Zwijndrecht	<p>PT Bulungan Citra Agro Persada is not specifically in our supply chain, however other mills affiliated to its parent company are. Supplies from TSH Resources Bhd are predominantly via a third-party trader who have NDPE policies and commitments.</p> <p>TSH has commissioned Malaysian Environmental Consultants (MEC) to verify the allegation. It was concluded that the land use change was caused by fire</p>	Mighty Rapid Response Report 21 (Nov 2019)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					spread into the concession from neighbouring area. As a RSPO member, TSH strictly adheres to no burn policy, and do not use fire for their land clearing activities.		
71	Union Sampoerna Triputra Persada	Reports of deforestation in PT Harapan Hibrida Kalbar	Indirect via third party traders	SD Oils Zwijndrecht	Supplies from Union Sampoerna Triputra Persada came into our supply chain via third party traders who have NDPE policies and commitments. Engagements with Union Sampoerna Triputra Persada clarified that the clearing detected was outside of PT Harapan Hibrida Kalbar concession.	Mighty Earth - Rapid Response Report 23 (January 2020)	Resolved
72	Widya Corporation	Reports of deforestation in PT Mulia Inti Perkasa	Indirect via third party traders	SD Oils South Africa	<p>PT Mulia Inti Perkasa is not specifically in our supply chain, however a mill affiliated to its parent company is. The supplies from Widya Corporation are via a third-party trader who have NDPE policies and commitments.</p> <p>We have started engagements to investigate the allegations.</p> <p>Third-party trader who engaged with MIP updated</p>	Mighty Earth - Rapid Response Report 25 (March 2020) Mighty Earth - Rapid Response Report 29 (July 2020)	No Longer in Supply Chain

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
					<p>that MIP has conducted the necessary assessments which include HCS and HCV. The area identified in the report is outside the HCV/HCS area. MIP has agreed to submit their HCS report for peer review. They are in the process of discussing with their assessor to comply the same. Third-party trader confirmed that concession maps have been shared with them for verification that clearing detected is outside boundaries. It is also reported that MIP has ceased their land clearing activities.</p> <p>Widya Corporation is no longer in our supply chain since January 2021.</p>		
73	Wings Group Indonesia / Kutuari Family Group	Reports of deforestation in PT Gawi Makmur Kalimantan	Indirect via third party traders	SD Oils Zwijndrecht	<p>Wings Agro is in our supply chain indirectly via third party traders with relevant NDPE policies and commitments.</p> <p>Upon further investigation, we found that our third-party trader had erroneously grouped a different mill under the Wings Agro Group on their mill list. They have since then made necessary the correction to their mill list. This will also be reflected in SDO's updated mill list.</p>	Mighty Earth - Rapid Response Report 34 (June 2021)	Resolved

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
74	Woodman Group	Reports of deforestation and peat clearing in Sarawak, Malaysia -- - (Baram estate, part of LPF/0004) - Adong and Liku estates (part of LPF 0004)	Direct purchases and indirect via third party traders	SD Oils Langat  SD Oils Zwijndrecht	Supplies from Woodman Group came into our supply chain via third party traders who have NDPE policies and commitments. Engagements with Woodman Group clarified that the clearing detected in the Baram, Adong and Liku concessions are not related to oil palm development.	Mighty Earth - Rapid Response Report 18 (Aug 2019)	Resolved
75	WTK	Reports of deforestation and peat clearing by Southwind Plantation, in Sarawak, Malaysia.	Indirect via third party traders	SD Oils Zwijndrecht	Supplies from WTK came into our supply chain via third party traders who have NDPE policies and commitments. Engagement initiated on clearing detected in Rapid Response Report 17. Updates include:  - Third-party trader who engaged with WTK concluded that WTK is not involved in the land clearing. - The land clearing happened either outside their concession boundary or within "Native Dispute Land". - A Police report has been lodged by WTK on the illegal clearing within the "Native Dispute Land" inside their boundary.	Mighty Earth - Rapid Response Report 17 (July 2019)	Resolved

# Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
76	Yayasan Pahang (YP)	Reports of peat clearing and stacking lines in the the YP Plantation Sdn Bhd concession in Bebar, Pahang, Malaysia.	Indirect via third party traders	SD Oils Pasir Gudang SD Oils Biodiesel SD Oils Langat SD Oils Carey Island	<p>Supplies from Yayasan Pahang came into our supply chain indirectly via a third-party trader with relevant NDPE policies and commitments.</p> <p>From our engagement with YP Plantation, YP Plantation is committed to sustainable production of oil palm. The Board of YP Plantation Sdn Bhd had on 17th August 2020 issued a stop work order and at the same time approved the implementation of a Group-wide NDPE policy.</p> <p>YP formally appointed the Global Environment Centre (GEC) in January 2021 to assist them in implementing their Recovery Project. On 23rd February 2021, GEC signed an MOU with the Pahang State Government to support conservation of forest and peatlands in Pahang, including the establishment of recovery projects in the Southeast Pahang Peatland Landscape (SEPPL).</p> <p>We will continue to monitor the progress at YP Plantation.</p>	Mighty Earth - Rapid Response Report 30 (August 2020)	Ongoing Monitoring & Engagement

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
77	Yayasan Pelajaran Johor (Johor State Government)	Reports of deforestation in the YPJ Plantations Sdn Bhd (Ladang SSI Sg Ara) concession, in Johor, Malaysia.	Indirect via third party traders	SD Oils Pasir Gudang SD Oils Zwijndrecht SD Oils Carey Island SD Oils Langat SD Oils Biodiesel	<p>Supplies from YPJ Plantations came into our supply chain via third party traders with relevant NDDPE policies and commitments.</p> <p>Our third-party trader that engaged with YPJ Plantations have verified this case and updated the following:</p> <ul style="list-style-type: none"> <li>- The total concession area of Sungai Ara is less than 90ha, whereby the entire concession was largely cleared prior to 2019. The remaining area of less than 5 ha which was developed in January 2019 is a combination of mixed scrub with pioneer species.</li> <li>- There was no further land clearing in Sungai Ara post January 2019.</li> <li>- Since the case was brought to YPJ's attention in January 2020, they have immediately developed an NDPE policy to guide future developments and demonstrate their commitment towards no deforestation.</li> </ul> <p>We will continue to monitor the progress at YPJ Plantation.</p>	Mighty Earth - Rapid Response Report 32 (January 2021)	Resolved

## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
78	Yayasan Sabah / Innoprise Plantations Bhd	Reports of deforestation in Innoprise Plantations (Sabah, Malaysia)	Indirect via third party traders	SD Oils Zwijndrecht	<p>Yayasan Sabah enters our supply chain indirectly through a handful of spot market purchases in SDO Zwijndrecht via third-party traders with relevant NDPE policies and commitments.</p> <p>Our third-party trader has engaged with Innoprise Plantations to further investigate this allegation. During the course of investigation, Innoprise had shared comprehensive documentation for review:</p> <ul style="list-style-type: none"> <li>- Detailed concession maps showing planting blocks, in shapefile format.</li> <li>- The Sabah Forestry Department (SFD) approved Annual Work Plans (this is a formal document required to be submitted to SFD annually and shows the planned work in relation to both their timber and oil palm operations)</li> <li>- Field visit report, including ground and drone photos of random selected points to show condition on the ground.</li> </ul> <p>Our third-party trader's investigation has concluded that the land development was not related to their oil palm operation. Their activities were related to tree planting activities, mainly on Laran (<i>Neolamarckia cadamba</i>).</p>	Mighty Earth - Rapid Response Report 36 (October 2021)	Resolved



## Supplier Grievance Register

Updated: 08/11/2021

No	Group Company	Issues	Buying Relationship	Presence in Sime Darby Oils' Global Supply Chain	Summary of Actions and Findings	Reported By	Case Status
79	Yuwang	Reports of deforestation and peat clearing by Empresa Sdn Bhd, in Sarawak, Malaysia.	Indirect via third party traders	SD Oils Zwijndrecht	Supplies from Yuwang came into our supply chain via third party traders who have NDPE policies and commitments. Engagements with Yuwang clarified that the clearing detected was outside of their concession.	Mighty Earth - Rapid Response Report 17 (July 2019)	Resolved